

CITY MANAGER'S REPORT AUGUST 10, 2021

FINANCE:

ONLINE UTILITY BILL PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04	\$206,796.66
February	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29	\$236,977.51
March	\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14	\$235,074.35
April	\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91	\$222,213.44
May	\$455,951.18*	\$337,662.28	\$311,719.63	\$281,788.14	\$237,661.01
June	\$457,853.17	\$291,251.93	\$271,114.94	\$320,454.59	\$277,447.25
July	\$474,837.86	\$433,747.64	\$285,381.75	\$300,335.69	\$264,027.39
August		\$380,976.99	\$356,562.37	\$394,788.59	\$315,042.76
September		\$466,173.61	\$320,090.38	\$364,257.96	\$335,909.50
October		\$433,650.72	\$399,497.35	\$306,871.13	\$259,944.22
November		\$305,732.61	\$358,146.37	\$286,085.34	\$304,085.96
December		\$380,537.34	\$275,957.76	\$249,823.02	\$288,913.21

*As of April 26, 2021, automatic credit card drafts are now part of the online utility bill payment totals.

AUTOMATED PHONE PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41	\$63,517.28
February	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50	\$65,287.37
March	\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47	\$63,132.72
April	\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79	\$53,341.98
May	\$114,615.29	\$88,860.54	\$88,378.47	\$75,977.68	\$69,002.02
June	\$117,093.13	\$88,539.21	\$74,513.43	\$80,826.26	\$73,118.18
July	\$114,493.61	\$121,025.84	\$93,483.23	\$88,910.75	\$68,079.48
August		\$113,130.64	\$107,866.92	\$102,878.90	\$82,558.92
September		\$137,771.86	\$106,122.80	\$92,411.37	\$81,133.99
October		\$123,306.75	\$120,968.81	\$98,509.88	\$74,733.23
November		\$94,961.20	\$97,515.15	\$84,134.74	\$82,189.99
December		\$116,508.98	\$99,255.97	\$71,988.89	\$67,035.66

KIOSK PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13	\$9,827.05
February	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94	\$9,177.19
March	\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68	\$8,907.02
April	\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52	\$10,716.67
May	\$12,642.08	\$16,670.43	\$15,446.69	\$15,516.51	\$14,330.94
June	\$13,961.69	\$13,795.19	\$14,092.62	\$17,806.76	\$16,168.08
July	\$13,973.86	\$21,778.38	\$18,147.78	\$20,001.21	\$13,094.46
August		\$17,566.80	\$20,613.07	\$22,002.97	\$14,250.07
September		\$24,119.28	\$18,407.61	\$20,300.64	\$17,280.54
October		\$18,037.50	\$19,399.15	\$15,677.88	\$14,414.46
November		\$15,206.33	\$20,304.92	\$15,970.14	\$16,433.70
December		\$14,953.30	\$15,822.59	\$12,904.99	\$16,649.96

NUMBER OF E-BILLS SENT OUT

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	3,245	2,719	2,406	2,506	2,171
February	3,290	2,759	2,471	2,522	2,161
March	3,293	2,880	2,519	2,516	2,199
April	3,321	2,819	2,552	2,502	2,248
May	3,364	2,847	2,533	2,482	2,301
June	3,396	2,931	2,588	2,439	2,326
July	3,461	2,976	2,582	2,407	2,411
August		3,069	2,622	2,380	2,370
September		3,072	2,669	2,370	2,373
October		3,127	2,664	2,305	2,443
November		3,186	2,695	2,357	2,433
December		3,201	2,715	2,387	2,458

LIBRARY

The popular **A-List Club for special needs young adults and adults** returns in August! Look for this club on its **NEW DAY OF THE WEEK** on the second Tuesday of each month at 6:00 p.m. The group is designed to welcome special needs young adults in the Library, to encourage exploration of interests, and to promote social interaction. No registration is necessary.

The Library is hosting a **Cosplay Night** at the Library on Friday, August 13th from 6:30 p.m. – 8:30 p.m. Come in family friendly costumes, in geeky t-shirts, or just as you are for music, games, crafts, and more! Enjoy a laid-back evening hanging out and enjoying your fandom!

There is still time to log your summer reading club hours! Just go to harkerheights.readsquared.com - Even if you have not officially signed up, you have been reading, listening, and writing all summer long! Just make a good guess for the number of hours or the number of books that you have read! Cowabunga – READ!

The Stewart C. Meyer Harker Heights Public Library plans programs each month, and we want to celebrate with a **full slate of in-person programs, reading clubs, performers, and more!** *Most in-person programs will require registration!* Adults, teens, and children enjoy a variety of in-person and virtual programs!

Check out a full list of program at <https://harkerheights.gov/libraryspecialevents>

Check our Facebook page at <https://www.facebook.com/harkerheightspubliclibrary> or our website at <https://harkerheights.gov/index.php/departments/library> for special programs and new additions! We add programs, so check back often.

ACTIVITY CENTER

Pick up local produce for back to school lunches at the **Farmers Market!** The market is every Saturday at City Hall on 305 Miller's Crossing from 8:00 a.m. – 12:00 p.m. Make sure to get to the market early; our farmers have been selling out!

The Activities Center is **looking for performers** for the Farmers Market. If you play an instrument or sing and would like an opportunity to practice your craft in public, then give Sara Gibbs at call at 254-953-5493 or and e-mail at sgibbs@harkerheights.gov.

The **Senior Recreation Program Lunch and a Movie** returns tentatively on Thursday, August 12th at 11:30 a.m. at the Harker Heights Activities Center. Bring your own sack lunch for a great time. More information is to come.

The **Senior Recreation Program Ladies Night Out** is back and visiting Arepitas! Join with others for good food and conversation on Thursday, August 19th at 5:00 p.m. Located at 440 East Central Texas Expressway, Suite 101, in Harker Heights, TX. Each attendee is responsible for purchasing their own supper. Registration is required. Call 254-953-5493 to register.

The Senior Recreation Program will be hosting **BINGO** on Thursday, August 26th from 1:00 p.m. – 2:30 p.m. at the Harker Heights Activities Center.

Tune up your voices for our Senior Recreation **Sing-A-Long** set to return tentatively on Thursday, August 26th at 11:00 a.m. at the Harker Heights Activities Center. No choral experience is necessary to enjoy some old favorites and good times.

PLANNING AND DEVELOPMENT

Building Official, **Michael Beard**, was elected to be the Vice-President of the Building Officials Association of Texas.

HUMAN RESOURCES:

The **Finance Department** welcomed a new employee. **Alexandra Roques** was hired for the position of Customer Service Clerk on August 2nd.

The **Fire Department** welcomed two new employees. **Cole Simmons** and **Jarrold Elpin** were hired for the position of Firefighter/EMT on August 9th.

The **Police Department** will be welcoming a new employee. **Alexis Jorgensen** will be hired for the position of Police Officer Trainee on August 16th.

The City is currently accepting applications for the position of **Certified Police Officer Trainee**.