

CITY MANAGER'S REPORT FEBRUARY 22, 2022

FINANCE:

ONLINE UTILITY BILL PAYMENTS

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$431,215.89	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04
February		\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29
March		\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14
April		\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91
May		\$455,951.18*	\$337,662.28	\$311,719.63	\$281,788.14
June		\$457,853.17	\$291,251.93	\$271,114.94	\$320,454.59
July		\$474,837.86	\$433,747.64	\$285,381.75	\$300,335.69
August		\$473,342.17	\$380,976.99	\$356,562.37	\$394,788.59
September		\$575,867.17	\$466,173.61	\$320,090.38	\$364,257.96
October		\$615,499.23	\$433,650.72	\$399,497.35	\$306,871.13
November		\$488,924.69	\$305,732.61	\$358,146.37	\$286,085.34
December		\$540,030.51	\$380,537.34	\$275,957.76	\$249,823.02

*As of April 26, 2021, automatic credit card drafts are now part of the online utility bill payment totals.

AUTOMATED PHONE PAYMENTS

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$110,804.07	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41
February		\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50
March		\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47
April		\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79
May		\$114,615.29	\$88,860.54	\$88,378.47	\$75,977.68
June		\$117,093.13	\$88,539.21	\$74,513.43	\$80,826.26
July		\$114,493.61	\$121,025.84	\$93,483.23	\$88,910.75
August		\$121,311.92	\$113,130.64	\$107,866.92	\$102,878.90
September		\$128,969.57	\$137,771.86	\$106,122.80	\$92,411.37
October		\$133,559.38	\$123,306.75	\$120,968.81	\$98,509.88
November		\$109,105.34	\$94,961.20	\$97,515.15	\$84,134.74
December		\$115,096.07	\$116,508.98	\$99,255.97	\$71,988.89

KIOSK PAYMENTS

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$9,974.61	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13
February		\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94
March		\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68
April		\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52
May		\$12,642.08	\$16,670.43	\$15,446.69	\$15,516.51
June		\$13,961.69	\$13,795.19	\$14,092.62	\$17,806.76
July		\$13,973.86	\$21,778.38	\$18,147.78	\$20,001.21
August		\$13,053.66	\$17,566.80	\$20,613.07	\$22,002.97
September		\$15,046.80	\$24,119.28	\$18,407.61	\$20,300.64
October		\$19,801.71	\$18,037.50	\$19,399.15	\$15,677.88
November		\$14,707.98	\$15,206.33	\$20,304.92	\$15,970.14
December		\$14,030.94	\$14,953.30	\$15,822.59	\$12,904.99

NUMBER OF E-BILLS SENT OUT

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	3,565	3,245	2,719	2,406	2,506
February		3,290	2,759	2,471	2,522
March		3,293	2,880	2,519	2,516
April		3,321	2,819	2,552	2,502
May		3,364	2,847	2,533	2,482
June		3,396	2,931	2,588	2,439
July		3,461	2,976	2,582	2,407
August		3,505	3,069	2,622	2,380
September		3,523	3,072	2,669	2,370
October		3,536	3,127	2,664	2,305
November		3,548	3,186	2,695	2,357
December		3,533	3,201	2,715	2,387

HUMAN RESOURCES:

The City is hosting a **Carter BloodCare Blood Drive** on February 25th from 9:00 a.m. until 1:00 p.m., at City Hall.

Congratulation to **David McCoy** on his promotion to Senior Equipment Operator on February 19th.

The City is currently accepting applications for the position of **Certified Police Officer**.

POLICE DEPARTMENT

We will be hosting a **Coffee with a Cop** event at Starbucks on February 23rd from 9:00 a.m. - 11:00 a.m.

We are currently accepting applications for the **2022 Spring Citizen's Police Academy**.

Sergeant Johnny "Drew" Reams will be retiring on February 25th after over 21 years of service to the City.

FIRE DEPARTMENT

Randy Ray helped a citizen safely move her vehicle off the road. The car was broken down near an underpass and he pushed the car off the road to keep her and her vehicle safe.

LIBRARY

The Library provides a large collection of books, audiobooks, toys, exploration kits, DVDs, and more! You can access the **Library's Atrium Online Catalog** in a variety of ways 24/7! Take a look at what our Library has to offer for check-out access your Library account, view popular titles, and place holds on items currently checked out by other patrons. You may decide to visit our website directly at <http://67.79.126.39/opac/hhpl/index.html#menuHome> will now be accessed through the Libby app on your phones and directly through the website at <https://ctdl.overdrive.com/ctdl-harkerheights/content>! Another option is the download the **Librista app** on your phone or other device. This app provides you with a quick and convenient way to "check out" our Library's catalog.

Are you looking for **e-books or e-audiobooks** to read or listen to right now? Download the **Libby app** to access the Library's electronic resources made available through **Overdrive**. If you have been using the legacy Overdrive app, then now's the time to change over to the Libby account. Your holds and history will move with you! Call 254-953-5491 or e-mail reference@harkerheights.gov for assistance!

We are celebrating **Black History Month** throughout February with posts, booklists, displays, in-person programs, and virtual programs! Join us on our Facebook Page at <https://www.facebook.com/harkerheightspubliclibrary> for **Black History Month Storytime** on Wednesday, February 23rd, at 9:00 a.m. and **Black Authors Family Night** on Thursday, February 24th at 6:00 p.m., and a **guest readers** on Friday, February 25th at 10:15 a.m. We will also continue to post additional special events, books read by **Black celebrities and authors**, and more! These programs can be viewed when it is convenient for you and your family.

The Library invites older teens and adults with special needs to join our **A-List Club**. The A-List Club meets each second Tuesday of the month at 6:00 p.m. at the Library for games, crafts, and more. The A-List Club gets a special sneak peek at the new **MakerSpace** on Tuesday, March 8th!

Random Acts of Kindness Day was on Thursday, February 17th and the Library celebrated with Facebook posts, displays, booklists, and more! Though the official day has passed, the Library continues to encourage **Kindness** in our community with a **Kindness themed StoryWalk** at the Library! Take a stroll on our new sidewalk that takes you around the Library, through the garden, by the drive-through, and back to wherever you began. Check out the Library's coloring sheets, notecards, BINGO games, story-times, and more in the Library and online. #RAKDay #RandomActsOfKindness #MakeKindnesstheNorm

PARKS AND RECREATION

ACTIVITIES CENTER

The Activities Centers **Makerspace** at grand opening will be March 14th. This is a collaborative work space for the public to learn, explore, and find like-minded people. Resources open to the public and staff include: specialty craft tools, sewing machines, robotics kits, electric keyboard, learning kits, craft supplies, and more. Stay tuned for new STEM-based programs. Donations are being accepted for craft supplies and specialty tools. Contact Activities staff at 254-953-5466 to arrange donation drop-offs.

The Activities Center is hosting a **food donation drive to benefit the KISD H.A.R.P.** (Homeless Awareness Response Program) from now to February 28, 2022. Items can be dropped off inside the Activities Center lobby on 400 Indian Trail or to the Recreation Center on 307 Miller's Crossing. Please no expired foods. Non-perishable food items needed: chili, cereal, ravioli, dry milk, pasta sauce, peanut butter, can openers. Additional items needed (sizes accepted youth XS – adult 3XL): New socks, new underwear, new bras. For more information, please call 254-953-5493 or email sgibbs@harkerheights.gov.

ATHLETICS

The **Winter Youth Soccer** league is ongoing with nearly 500 participants!

Youth Baseball, Softball, and Tee Ball registration is open through March 23rd.

Registration for the **Adult Disc Golf League** held at Purser Park is open now and will close March 7th.

AQUATICS

Applications for **Aquatics** is open. The City will be looking to hire 2 Aquatics Supervisors, 2 Water Safety Instructors, 10 Lifeguards, and 2 Cashiers totaling 16 staff members.

SENIOR RECREATION/RECREATION CENTER

February's **Senior Day Trip** is to the Bell County Museum in Belton. The trip will be on February 25th from 8:45 a.m. – 2:00 p.m. Preregistration is required by visiting or calling the Recreation Center. The Seniors will enjoy many exhibits to include a temporary exhibit – Private Charles J. Miller: WWII Paintings from the South Pacific.

Senior Lifelong Learning has returned on Thursdays at 11:00 a.m. Participants will use a video series to learn a variety of topics. This month's study is on "The Aging Brain". For more information, contact Nichole Broemer at 254-953-5683.

AARP Foundation Tax-Aide Assistance is available at the Killeen Senior Center at the Lions Club Park, 1700 E. Stan Schlueter Loop, Killeen from February 4th – April 11th on Mondays and Fridays. The AARP Tax-Aide is by appointment only. Sign up sheet is located at the front desk of the Killeen Senior Center to make the appointment. Online tax services and information is available online at www.aarpfoundation.org/taxaide or by calling AARP Tax-Aide information at 888-227-7669. Additional tax assistance information is available online at <https://www.irs.gov/individuals/free-tax-return-preparation-for-qualifying-taxpayers> and <https://www.irs.gov/forms-instructions>.

SPECIAL EVENTS

The many **Valentines Dances** that HHPRD hosted were all very successful! We had over 100 people in attendance over our 3 dances.

The **Outdoor & Science EXPO** is March 12th from 9:00 a.m. – 1:00 p.m. at the Activities Center (400 Indian Trail). Explore new hobbies with our outdoor vendors and take classes on exciting subjects. The event is free, but our vendors will be selling items.

Save the date for spring cleaning! The **Spring Community Garage Sale** will be held on Saturday, March 19th from 7:00 a.m. – 5:00 p.m. throughout the City of Harker Heights. Residents are invited to host a garage sale at their homes or are welcomed to shop around the city! More details will follow. For additional information, email sgibbs@harkerheights.gov.

PARKS

Visit the **Urban Forestry** page on the Parks and Rec website for info on the protection, management, and conservation of trees and vegetation in the City of Harker Heights.