

# CITY MANAGER'S REPORT

## MARCH 9, 2021

### FINANCE:

#### ONLINE UTILITY BILL PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04	\$206,796.66
February	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29	\$236,977.51
March		\$260,569.11	\$267,408.59	\$250,722.14	\$235,074.35
April		\$297,973.05	\$214,513.90	\$210,496.91	\$222,213.44
May		\$337,662.28	\$311,719.63	\$281,788.14	\$237,661.01
June		\$291,251.93	\$271,114.94	\$320,454.59	\$277,447.25
July		\$433,747.64	\$285,381.75	\$300,335.69	\$264,027.39
August		\$380,976.99	\$356,562.37	\$394,788.59	\$315,042.76
September		\$466,173.61	\$320,090.38	\$364,257.96	\$335,909.50
October		\$433,650.72	\$399,497.35	\$306,871.13	\$259,944.22
November		\$305,732.61	\$358,146.37	\$286,085.34	\$304,085.96
December		\$380,537.34	\$275,957.76	\$249,823.02	\$288,913.21

#### AUTOMATED PHONE PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41	\$63,517.28
February	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50	\$65,287.37
March		\$93,411.41	\$71,751.84	\$70,641.47	\$63,132.72
April		\$95,350.65	\$65,920.26	\$65,855.79	\$53,341.98
May		\$88,860.54	\$88,378.47	\$75,977.68	\$69,002.02
June		\$88,539.21	\$74,513.43	\$80,826.26	\$73,118.18
July		\$121,025.84	\$93,483.23	\$88,910.75	\$68,079.48
August		\$113,130.64	\$107,866.92	\$102,878.90	\$82,558.92
September		\$137,771.86	\$106,122.80	\$92,411.37	\$81,133.99
October		\$123,306.75	\$120,968.81	\$98,509.88	\$74,733.23
November		\$94,961.20	\$97,515.15	\$84,134.74	\$82,189.99
December		\$116,508.98	\$99,255.97	\$71,988.89	\$67,035.66

#### KIOSK PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13	\$9,827.05
February	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94	\$9,177.19
March		\$14,213.01	\$12,078.00	\$15,753.68	\$8,907.02
April		\$14,165.99	\$11,636.59	\$11,598.52	\$10,716.67
May		\$16,670.43	\$15,446.69	\$15,516.51	\$14,330.94
June		\$13,795.19	\$14,092.62	\$17,806.76	\$16,168.08
July		\$21,778.38	\$18,147.78	\$20,001.21	\$13,094.46
August		\$17,566.80	\$20,613.07	\$22,002.97	\$14,250.07
September		\$24,119.28	\$18,407.61	\$20,300.64	\$17,280.54
October		\$18,037.50	\$19,399.15	\$15,677.88	\$14,414.46
November		\$15,206.33	\$20,304.92	\$15,970.14	\$16,433.70
December		\$14,953.30	\$15,822.59	\$12,904.99	\$16,649.96

## NUMBER OF E-BILLS SENT OUT

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	3,245	2,719	2,406	2,506	2,171
February	3,290	2,759	2,471	2,522	2,161
March		2,880	2,519	2,516	2,199
April		2,819	2,552	2,502	2,248
May		2,847	2,533	2,482	2,301
June		2,931	2,588	2,439	2,326
July		2,976	2,582	2,407	2,411
August		3,069	2,622	2,380	2,370
September		3,072	2,669	2,370	2,373
October		3,127	2,664	2,305	2,443
November		3,186	2,695	2,357	2,433
December		3,201	2,715	2,387	2,458

## LIBRARY

The **Stewart C. Meyer Harker Heights Public Library** is working with other area libraries and museums to bring the annual **Read Across Central Texas** event throughout the month of March 2021. This year the event will encourage patrons and children to visit libraries and museums through a virtual tour to be made available throughout March. Tourists can complete a **scavenger hunt** for a certificate, a chance to win a prize basket comprised of items from participating institutions, and glory! The Library kicked off the event with “**Read Across Central Texas**” **Celebration** on our Facebook page. For more information visit the website hosted by the Library at <https://harkerheights.gov/readacrosscentraltexas>.

**Get caught reading in Central Texas!** Take photos of you or your family reading in unusual and safe places! Read at the park! Listen to an audiobook while you walk! Post your picture or pictures with the **#caughtreadingincentraltexas** throughout the month of March!

**Get Crafty with Reference Librarian Christina Link.** Learn simple crochet with a spring favorite flowers. Check out the Library’s Facebook at <https://www.facebook.com/harkerheightspubliclibrary> on and after Tuesday, March 9<sup>th</sup> at 6:00 p.m. for an instructive video. You will need yarn and a crochet hook.

**Spring Break is March 15<sup>th</sup> – 19<sup>th</sup>** in Killeen ISD. The Stewart C. Meyer Harker Heights Public Library will bring a weeklong series of virtual programs. We invite our patrons to travel through their imaginations and through books! Visit <https://www.facebook.com/harkerheightspubliclibrary> for story-times, booklists, and more!

Sign up for a “**Spring Break**” **kit!** Kids ages 2 – 8 will enjoy a kit of educational activities, crafts, books, and more! Kits are limited. Visit the active net at <https://apm.activecommunities.com/harkerheightspr/Home>. Search for spring break kit. Be sure to sign up separately for a kit for each child. The Library will call you to set up a time when you can pick up your kit!

**Writers unite!** Join us for our virtual writer’s support group on the second Wednesday of each month. E-mail [snelson@harkerheights.gov](mailto:snelson@harkerheights.gov) for an invitation to join the meeting. All you need is your creativity!

Join us Thursday, March 18<sup>th</sup> at 6:30 p.m. for our **virtual book discussion club**. Enjoy a lively discussion of “**Becoming Duchess Goldblatt**” by **Anonymous**. E-mail [lyoungblood@harkerheights.gov](mailto:lyoungblood@harkerheights.gov) to receive an invitation to join this online discussion. A fictional character brings joy and laughter to her social media community!

The Library facility is currently open for **walk-in service, contactless curbside service, and appointment only computer use**. Please call 254-953-5491 to reserve a time to use our computers, to ask us to pull items to be held for you, to ask questions about your account, or to receive reference assistance. Remember that librarians are happy to pull items for you and place them in the drive-through for your convenience.

## ACTIVITY CENTER

Thanks to the community’s involvement, the City’s **We Love Our Schools Donation Drive** collected over 60 boxes and bags of food and over 20 boxes and bags of clothing. Thank you to the Harker Heights HEB for supporting the drive with a donation to KISD H.A.R.P. City staff would like to send a big THANK YOU to our community for all the generous donations that will benefit the KISD H.A.R.P. (Homeless Awareness Response Program).

Members of the Harker Heights Senior Recreation Program can register for the **Wooden Wind Chimes Kit**. This kit includes already assembled wooden wind chimes, paint, and a paint brush. Chimes are available as a circle or a heart. Limited supply available. Please call Sara Gibbs at 254-953-5493 to reserve yours.

**Lucky Bingo!** The Senior Recreation Program can participate in a socially distance game of Bingo from their vehicles on March 18<sup>th</sup> from 1:00 p.m. – 2:30 p.m. Located at Harker Heights Community Park on 1501 E. FM 2410. Pre-registration required. Please call 254-953-5493 to register.

**Got Seeds?** The Stewart C. Meyer Harker Heights Public Library, in partnership with the Harker Heights Activities Center, now offers a **Seed Library**. Come by to “checkout” your free seeds today next to the circulation desk. All you would have to do is fill out a form and select. (Limit up to four seed packets for each month). If you are able, “return” a selection of new seeds to the library during the season.

The Activities Center challenges families to partake in the Harker Heights **Loves to Dance Challenge!** Post a video of you and your family dancing on social media and include the hashtag **#HHLoves2Dance**. Family friendly videos please.

Bring your furry friends to **Paws in the Park** on Saturday, March 27<sup>th</sup> from 1:00 p.m. - 5:00 p.m. at Purser Family Park, 100 W. Mountain Lion. This free, fun, and dog-friendly event for all ages will include activities such as agility course, pet adoptions, contests, pet services/products, and more. For more information, visit <https://harkerheights.gov/index.php/programs-events/special-events> or call 254-953-5465.

The City of Harker Heights appreciates their many volunteers. Join us as we celebrate our volunteers during **Volunteer Appreciation Week** March 7<sup>th</sup> – 13<sup>th</sup>. Follow us on Facebook for further information.

Due to an abundance of caution, the AARP Foundation **will not be offering in person tax aide**. For further information or updates, visit [www.aarpfoundation.org/taxaide](http://www.aarpfoundation.org/taxaide).

## HUMAN RESOURCES:

### Municipal Court:

The Harker Heights Municipal Court was one of six low volume Municipal Courts to receive the **2021 Municipal Traffic Safety Initiative Award** from the Texas Municipal Courts Education. Only 17 Courts in the State of Texas of any size were recognized for this award. Funded by a grant from the Texas Department of Transportation, the Traffic Safety Initiative recognizes municipal courts that have made outstanding contributions to increase traffic safety in their communities. Harker Heights received the award for promoting traffic safety through programs and initiatives designed to decrease traffic crashes and other related traffic offenses. The awards will be presented at the Municipal Traffic Safety Initiatives virtual conference on March 30<sup>th</sup>.

### Human Resources:

The City is currently accepting applications for the position of **certified police officer trainee**.

Applications are currently being accepted for the **2021 Pool Season. Pool Managers, Water Safety Instructors, Lifeguards, and Cashiers**.

The **Public Works Department promotes two employees**. **Crew Leader Eric Alton** was to the position of Heavy Equipment Operator on February 27<sup>th</sup> and **Water Service Worker Frank Montez** was promoted to Crew Leader on March 6<sup>th</sup>.

## PARKS AND RECREATION

The Parks and Recreation Department's first "**I Love My Parks Day**" of 2021 will be held on Saturday, March 20<sup>th</sup> from 9:00 a.m. to noon! Volunteers will assist with the beautification of the new **Kern Park Community Garden** before the facility opens to the public.

**Youth Soccer** is ongoing with over 350 participants. COVID-19 Policies and Procedures from the Fall Season will apply.

**Youth Tee Ball, Softball, and Baseball** registration is open now.

The Parks and Recreation Department will be conducting **Walk-In Interviews for Summer Aquatics positions** during the week of Spring Break, starting on **Monday, March 15<sup>th</sup> to Friday, March 19<sup>th</sup> from 9:00 a.m. – 4:00 p.m. at the Recreation Center**.

Visit our **Virtual Recreation Center** for tips on getting outdoors while social distancing, at-home sports drills, ways to stay active, craft projects, virtual tours of parks and museums, and MUCH MORE.