

# CITY MANAGER'S REPORT

## MAY 11, 2021

### FINANCE:

#### ONLINE UTILITY BILL PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04	\$206,796.66
February	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29	\$236,977.51
March	\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14	\$235,074.35
April	\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91	\$222,213.44
May		\$337,662.28	\$311,719.63	\$281,788.14	\$237,661.01
June		\$291,251.93	\$271,114.94	\$320,454.59	\$277,447.25
July		\$433,747.64	\$285,381.75	\$300,335.69	\$264,027.39
August		\$380,976.99	\$356,562.37	\$394,788.59	\$315,042.76
September		\$466,173.61	\$320,090.38	\$364,257.96	\$335,909.50
October		\$433,650.72	\$399,497.35	\$306,871.13	\$259,944.22
November		\$305,732.61	\$358,146.37	\$286,085.34	\$304,085.96
December		\$380,537.34	\$275,957.76	\$249,823.02	\$288,913.21

#### AUTOMATED PHONE PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41	\$63,517.28
February	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50	\$65,287.37
March	\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47	\$63,132.72
April	\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79	\$53,341.98
May		\$88,860.54	\$88,378.47	\$75,977.68	\$69,002.02
June		\$88,539.21	\$74,513.43	\$80,826.26	\$73,118.18
July		\$121,025.84	\$93,483.23	\$88,910.75	\$68,079.48
August		\$113,130.64	\$107,866.92	\$102,878.90	\$82,558.92
September		\$137,771.86	\$106,122.80	\$92,411.37	\$81,133.99
October		\$123,306.75	\$120,968.81	\$98,509.88	\$74,733.23
November		\$94,961.20	\$97,515.15	\$84,134.74	\$82,189.99
December		\$116,508.98	\$99,255.97	\$71,988.89	\$67,035.66

#### KIOSK PAYMENTS

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13	\$9,827.05
February	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94	\$9,177.19
March	\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68	\$8,907.02
April	\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52	\$10,716.67
May		\$16,670.43	\$15,446.69	\$15,516.51	\$14,330.94
June		\$13,795.19	\$14,092.62	\$17,806.76	\$16,168.08
July		\$21,778.38	\$18,147.78	\$20,001.21	\$13,094.46
August		\$17,566.80	\$20,613.07	\$22,002.97	\$14,250.07
September		\$24,119.28	\$18,407.61	\$20,300.64	\$17,280.54
October		\$18,037.50	\$19,399.15	\$15,677.88	\$14,414.46
November		\$15,206.33	\$20,304.92	\$15,970.14	\$16,433.70
December		\$14,953.30	\$15,822.59	\$12,904.99	\$16,649.96

## NUMBER OF E-BILLS SENT OUT

	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
January	3,245	2,719	2,406	2,506	2,171
February	3,290	2,759	2,471	2,522	2,161
March	3,293	2,880	2,519	2,516	2,199
April	3,321	2,819	2,552	2,502	2,248
May		2,847	2,533	2,482	2,301
June		2,931	2,588	2,439	2,326
July		2,976	2,582	2,407	2,411
August		3,069	2,622	2,380	2,370
September		3,072	2,669	2,370	2,373
October		3,127	2,664	2,305	2,443
November		3,186	2,695	2,357	2,433
December		3,201	2,715	2,387	2,458

## HUMAN RESOURCES:

The **Parks and Recreation Department** welcomed new Aquatics employees. **Sarah Kennison** was hired for the position of **Aquatics Supervisor** and **Zoe Johnson** was hired for the position of **Aquatics Cashier** on April 27<sup>th</sup>. **Trinity Hejnal** and **Kimberly Curry** were hired for the position of **Water Safety Instructor** on May 1<sup>st</sup>.

The **Parks and Recreation Department** promoted **Part Time Recreation Aide Annalies Stewart** to the position of **Part Time Athletic Aide** on May 1<sup>st</sup>.

The **Public Works Department** will be welcoming a new employee on May 15<sup>th</sup>. **Parks Light Equipment Operator Tyler Keller** will be transferring to the position of **Water Service Worker**.

The **Police Department** will be welcoming a new employee on May 17<sup>th</sup>. **Lauren Curtin** will begin employment for the position of **Part Time Telecommunicator**.

**Police Officer Kevin Beckman** will be retiring on June 6<sup>th</sup> after eight (8) years of service with the City.

**Detective James (Jack) Chapman** will be retiring on June 30<sup>th</sup> after thirteen (13) years of service with the City.



The City is currently accepting applications for the positions of **Firefighter/EMT (Paramedic Preferred)** and **Part Time Recreation Aide**.

## ACTIVITY CENTER

Visit the **Harker Heights Farmers Market** for a delicious treat!



The market offers a variety of products such as honey, jams, jellies, pickles, baked goods, hand crafted items, and more. Held every Saturday at the Harker Heights City Hall Parking Lot on 305 Miller's Crossing from 8:00 a.m. – 12:00 p.m.

For more information on how to become a vendor, call Sara Gibbs at 254-953-5493 or email [sgibbs@harkerheights.gov](mailto:sgibbs@harkerheights.gov).

We invite the community to partake in the City of Harker Heights **Memorial Day Remembrance** activities. They can watch online the Memorial Day Remembrance program at [www.facebook.com/harkerheightspr](https://www.facebook.com/harkerheightspr) on Monday, May 31st at 10:00 a.m. Later in the day citizens are encouraged to pause wherever they are for a duration of one minute to remember those who have died in military service during the **National Moment of Remembrance** at 3:00 p.m. Throughout the weekend citizens can display a U.S. flag outside their home and visit a veteran or active service member.

As part of the City's **Memorial Day Remembrance**, citizens are invited to send a photo of their fallen service member which will be posted on a **Tribute Page** where they will be honored and remembered. Submit a single photo, rank and full name, and service date to email [nbroemer@harkerheights.gov](mailto:nbroemer@harkerheights.gov) by May 24<sup>th</sup>.

The **Harker Heights Senior Recreation Program** is bringing back **Bunco**. This class started on May 3<sup>rd</sup> and will be every Monday from 1:00 p.m. – 3:00 p.m. Limited number of participants and pre-registration is required. To register, please call Nichole Broemer at 254-953-5465 or visit the Activities Center on 400 Indian Trail in Harker Heights.

The **Harker Heights Senior Recreation Program** continues to host the returning exercising class, **Stretchercise**. This class is held every Tuesday and Thursday from 9:30 a.m. – 10:30 a.m. Limited number of participants and pre-registration is required. To register, please call Nichole Broemer at 254-953-5465 or visit the Activities Center on 400 Indian Trail in Harker Heights.

The **Harker Heights Senior Recreation Program** members can register for the **Nature Silhouettes Watercolor Craft Kit**. This kit includes watercolor paint, brush, and a nature silhouettes art design. Designs available as palm trees, evergreen trees, elephant, and deer. Limited supply available. Members can pick up their kit or can paint their kit in Room A at the Activities Center on Wednesday, May 26<sup>th</sup> from 10:00 a.m. – 12:00 p.m. Face coverings and social distancing will be required for the class. Pre-registration is required. Call Sara Gibbs at 254-953-5493 to register yours.

Every May, the **Harker Heights Senior Recreation Program** celebrates with the nation **Older Americans Month**. The theme for 2021 is "**Communities of Strength**". This year we will celebrate the strength of older adults with special emphasis on the power of connection and engagement in building strong communities. Seniors are invited to stop by the Activities Center to join a class, become a member of the Senior Recreation program, and let us know how you can be involved in your community and what advice would you share with your 20 year old self.

The **Free Children's Pop-Up Clinic** will be held Saturday, May 15<sup>th</sup> from 9:00 a.m. – 1:00 p.m. at the Harker Heights Activities Center on 400 Indian Trail. This event includes free services such as sports physicals, vision/hearing screenings, well/sick child visits for uninsured/under insured children, and access to services from community resources. All minors must be accompanied by an adult. An I.D. or Driver's License required for adults and immunization records required. For questions, contact the **Healthy Homes Office** inside the Harker Heights Police Department at 254-953-5439.

## TEEN CAFE

Every Wednesday at the Activities Center from 4:00 p.m. – 5:00 p.m. the **Harker Heights Police Department Healthy Homes Division** will have the **Teen Café**.

This will include open discussions about topics that improve the daily lives of teens and ways to encourage positive outcomes, positive actions, coping mechanisms, and teen motivation. Parent permission form required. For more information or registration, call the **Healthy Homes Youth Specialist** and **Crime Victims' Advocate Destinee Barton** at 254-953-5429 or email [dbarton@harkerheights.gov](mailto:dbarton@harkerheights.gov).

## LIBRARY

The **Stewart C. Meyer Harker Heights Public Library** is looking for **adult and teen volunteers!** We are so excited to be able to offer in-person and virtual volunteering. What a great way to build a resume, meet new people, and give back to our community. Call 254-953-5492 to get more information and to see about getting started!

The **Library's study rooms** have opened! We know that sometimes you just need a quiet place to yourself to study or take a test, and here is your opportunity. Study rooms are available by appointment only. Only one person is allowed in the study rooms at a time. Call 254-953-5496 to reserve a room.

Are you looking for **Internet and/or computer access**? They Library can help! Our **FREE wi-fi** access is available all of our open hours to individuals who bring a wi-fi compatible device such as an e-reader with remote capabilities, a tablet, a computer, a phone, etc. If you need to use a computer for Internet access, word processing, or other functions, please call 254-953-5496 to reserve a time to use the computer. Internet access computers are available by appointment only. If you need to print an item from a computer or downloadable file, then that printing must be done from an in-Library Internet access computer and would require you to call for an appointment. Printing is 15 cents per black and white page and 25 cents per colored page.



May 10<sup>th</sup> – 16<sup>th</sup> is **insect week** at the Library! Celebrate these backyard friends with the staff all week long. There still time to enjoy these and other virtual programs on our Facebook page at <https://www.facebook.com/harkerheightspubliclibrary!>

Wednesday, May 12<sup>th</sup> at 10:15 a.m. – Preschoolers get ready for **Insect Stories**.

Wednesday, May 12<sup>th</sup> at 2:00 p.m. – School age kids are not afraid of a little dirt! **Join Miss Heather as she makes a worm farm.**

Thursday, May 13<sup>th</sup> at 10:15 a.m. – **Bugs, Bugs, Bugs!** abound during Toddler Time!

Thursday, May 13<sup>th</sup> at 6:00 p.m. – **Spiders Are Most Definitely NOT Insects!** Get caught in a web of stories!

Friday, May 14<sup>th</sup> at 10:15 a.m. – **Be surprised by our guest reader!**

Join us in-person or virtually for our **May Book Discussion Group** on Thursday, May 21<sup>st</sup> at 6:30 p.m.! This month's title is **"The Wind In My Hair: My Fight For Freedom In Modern Iran"** by Masih Alinejad. Get ready for a lively discussion. Call 254-953-5492 to let us know if you would like to attend virtually or in-person!

The Library is beginning to offer in-person programs for various age groups. Most in-person programs require registration. Please see our Facebook at <https://www.facebook.com/harkerheightspubliclibrary> and our website at <https://harkerheights.gov/index.php/departments/library> for the most up to date information about special events and the **Cowabunga – READ! Summer Reading Club!**

## PARKS AND RECREATION

We're excited to present the **'On the GO Heights'** mobile recreation unit! Our mission is to provide access to recreation for ALL in our community. We're bringing PLAY to YOU! More info coming soon!



A huge thank you to our sponsors: **Smile Doctors** and **Tri-City Property Management!**



The **Carl Levin Park Outdoor Pool** will open on Memorial Day weekend! Applications are currently being taken for pool staff. **Lifeguards and Cashiers** are still needed.

**Youth Tee Ball, Softball, and Baseball** practices begin this week! The City of Harker Heights is once again partnering with the City of Killeen to crown a 'Central Texas Youth Sports League' Champion in each division!

**Youth Volleyball** registration is now open!

**Open Gym times for Basketball and Pickleball** have reopened! Occupancy is limited. For details, visit the Parks website or call the Rec Center at 254-953-5657.

Visit our **Virtual Recreation Center** for tips on getting outdoors while social distancing, at-home sports drills, ways to stay active, craft projects, virtual tours of parks and museums, and MUCH MORE.