

Directory for Parents and Children Seeking Help



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PROVIDED BY:

THE HARKER HEIGHTS MUNICIPAL COURT

HELPFUL NUMBERS

IN CASE OF EMERGENCY

9-1-1

HOTLINES:

Covenant House Teen Shelter	1-800-999-9999
Family Violence	1-800-799-SAFE
Handicapped Children's Special Education	1-800-252-9688
Legal Hotline for Older Texans	1-800-622-2520
National Info Center for Children & Youth with Disabilities	1-800-695-0285
Poison Control Center	1-800-222-1222
Teen Help Line	1-800-272-TEEN
Teen Hotline (Central Texas Youth Services)	1-800-421-8336
Texas Runaway Hotline	1-888-580-4357
Spanish Speaking Hotline (AIDS/SIDA Help Line)	1-800-344-SIDA
Suicide Prevention Hotline	1-800-273-TALK

POLICE DEPARTMENTS

Bell County Sheriff's Department	254-933-5426
Belton Police Department	254-933-5840
Copperas Cove Police Department	254-547-1357 and 254-547-3230
Fort Hood Military Police Department	254-288-1131
Harker Heights Police Department	254-953-5401
Killeen Police Department	254-501-8830
Nolanville Police Department	254-698-6346
Temple Police Department	254-780-1900

INDEX

ALCOHOL AND DRUG ABUSE

AL-ANON Self Help Support Group for Family Members of Alcoholics	Page 1
Alcoholics Anonymous (AA)	Page 1
American Cancer Society Quit Line	Page 1
American Lung Association	Page 1
Army Substance Abuse Program	Page 1
AYADD Outreach Center	Page 2
Central Texas Council on Alcoholism and Drug Abuse	Page 2
Central Texas Rehab Center	Page 2
Cenikor	Page 2
Christian Farms Treehouse, Inc.	Page 3
Department of Substance Abuse Services (2-1-1)	Page 3
Freedom From Smoking® Online	Page 3
Substance Abuse Intervention	Page 3

CHILD ABUSE

Children's Advocacy Center of Central Texas	Page 4
Department of Protective and Regulatory Services	Page 4
Families in Crisis	Page 4
Family Protection Project (Protection Orders)	Page 4

CHILD CARE/AFTER-SCHOOL CARE

Boys and Girls Club of Central Texas	Page 5
Child Care Management Services	Page 5
Child Support Division of the Office of the Attorney General of Texas	Page 5
Day Care Licensing Office	Page 5
Military Child and Youth Services	Page 5
Safe Riders/Child Health and Safety Branch	Page 5
Texas Department of Agriculture's Food and Nutrition	Page 6
YMCA	Page 6

COUNSELING (Family and at Risk Youth)

Aware Central Texas	Page 7
Cedar Crest Children's Clinic	Page 7
Central Texas Youth Services Bureau	Page 7
Child Help	Page 7
Texans Care For Children	Page 7
Gentiva Hospice	Page 7
Fort Hood Crisis Line	Page 8
Gold Star Family Support (Military)	Page 8
Military & Family Life Consultants	Page 8
MR Community Care Services	Page 8
STARRY: A Children at Heart Ministry	Page 8
Suicide and Crisis Center	Page 8
Texas Alliance of Boys & Girls Club	Page 9
Communities in Schools (Mentor Program)	Page 9
Waco Center For Youth	Page 9

DEVELOPMENTAL DELAYS OR DISABILITIES

Advocacy Center	Page 10
Association for Retarded Citizens of Bell County	Page 10
Central Texas Children's Center	Page 10
Children with Special Health Care Needs	Page 10
Community Living Assistance and Support Services (CLASS)	Page 10
Deaf/Blind/Multiple Disabilities Program (DBMD)	Page 10
Early Childhood Intervention	Page 11
Home and Community Based Services (HCS)	Page 11
In-Home Family Support Program (IHFSP)	Page 11
Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID)	Page 11

Parents and Special Education Hotline	Page 12
Texas Early Hearing Detection & Intervention (TEHDI)	Page 12
Texas Home Living Program	Page 12

DOMESTIC VIOLENCE

Central Texas Family Violence Task Force	Page 13
Cove House Emergency Homeless Shelter	Page 13
Family Violence Program (FVP)	Page 13
Healthy Homes Project	Page 13
Homeless Shelter Directory	Page 13
Option House	Page 13

EDUCATION

English as a Second Language	Page 14
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Public Schools:

Central Texas A&M University	Page 14
Central Texas College	Page 14
General Education Development (GED)	Page 14
Jackson Professional Learning Center	Page 14
Killeen Independent School District (K.I.S.D)	Page 14

FINANCIAL ASSISTANCE

ACS Food Pantry	Page 15
Consumer Credit Counseling	Page 15
Cornerstone Outreach Prison Ministry	Page 15
Formula Assistance Program	Page 15
Killeen Help Center	Page 15
Helping Hands Ministry of Belton	Page 15
Home Delivered Meals (HDM)	Page 16
Housing Placement	Page 16
Income Support	Page 16
Insurance Premium Payment Assistance Program (IPPA)	Page 16
Meals on Wheels	Page 16
Medically Dependent Children Program (MDCP)	Page 16
Mission Soup Kitchen	Page 16
One-Time Grandparent Temporary Assistance to Needy Families (OTGP-TANF)	Page 17
One-Time Temporary Assistance to Needy Families (OT-TANF)	Page 17
St. Joseph's Pantry	Page 17
Supplemental Nutrition Assistance Program (SNAP)	Page 17
Supplemental Nutrition Assistance Program (SNAP) Nutrition Education Program	Page 17
Temporary Assistance to Needy Families (TANF)	Page 17
United States Department of Housing and Urban Development (HUD)	Page 18

HEALTH CARE

ANRED: Anorexia Nervosa & Related Eating Disorders	Page 19
Bell County Public Health	Page 19
Children's Medicaid (CHIP)	Page 19
Children's Special Needs Network (CSNN)	Page 19
Cedar Crest Behavioral Center	Page 19
Center for Disease Control (AIDS Hotline and Testing)	Page 19
Darnall Army Hospital	Page 20
Family Planning Center	Page 20
Freedom Urgent Care	Page 20
Immunization	Page 20
Indigent Health Care (limited assistance with medical bills)	Page 20
Killeen Free Clinic	Page 20
King's Daughters Clinic	Page 21
Medicaid	Page 21
Medicare	Page 21

Metroplex Hospital	Page 21
National Eye Care Project Hotline	Page 21
Seton Medical Center	Page 22
Scott & White Hospital	Page 22
Scott & White Urgent Care Clinic	Page 22
Texas Health and Human Services Commission	Page 22
Texas Poison Center Network	Page 22
Title V Breast and Cervical Cancer Services (BCCS)	Page 22
Title V Maternity Services	Page 23
WIC	Page 23
Women's Health Program	Page 23

HOMELESS SHELTERS/TRANSITIONAL HOUSING

Centex Housing Assistance Program (Section 8 and HUD)	Page 24
Covenant House Teen Shelter	Page 24
House of Refuge	Page 24
Killeen Homeless Shelters and Services for the Needy	Page 24
Option House (Children 3-17)	Page 24
Salvation Army	Page 24
Veteran Affairs (VA)	Page 25
Victory Gospel Chapel	Page 25
Wisdom Center of Killeen	Page 25

LEGAL ASSISTANCE

Bell County District Attorney's Office	Page 26
National Domestic Violence Line	Page 26
Family Violence Line	Page 26
Fort Hood Legal Assistance	Page 26
Legal Awareness	Page 26
Legal Assistance	Page 26
Lone Star Legal Aid	Page 27
Texas Attorney General's Office	Page 27
US Citizenship and Immigration	Page 27

PREGNANCY AND ADOPTION

Adolescent and Family Counseling Center	Page 28
Alternatives to Abortion Program	Page 28
Care Net Pregnancy Center of Central Texas	Page 28
Child Placement Center	Page 28
CHIP Perinatal Program	Page 28
Foster Care and Adoption Inquiry Line	Page 28
Hope Pregnancy Center	Page 29
Planned Parenthood	Page 29

SENIOR ASSISTANCE

Adult Foster Care (AFC)	Page 30
Adult Protective Services (APS)	Page 30
Area Agency on Aging of Central Texas	Page 30
Alzheimer's Association	Page 30
Children's Advocacy Center	Page 30
Chore Maintenance	Page 30
Emergency Response Services (ERS)	Page 30
Employment Placement	Page 31
Homemaker	Page 31
Hospice	Page 31
Meals on Wheels	Page 31
Mental Health Services	Page 31
Ombudsman Program	Page 31
Personal Assistance	Page 31
Social Security Administration	Page 32

ALCOHOL AND DRUGS ABUSE

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Al-Anon	Al-Anon is a mutual support group of peers who share their experience in applying the Al-Anon principles to problems related to the effects of a problem drinker in their lives.	All Ages	Hotline: 1-888-425-2666 Austin: 512-441-8591 Waco: 254-808-4757	Monday –Friday 7:00am -5:00pm	For more info visit: www.al-anon.alateen.org Nearest locations: Austin and Waco *Multiple meetings. Call to find locations and times.
Alcoholics Anonymous (AA)	Alcoholics Anonymous® is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.	All Ages	Copperas Cove: 254-813-3313 Harker Heights: 254-690-5439	Vary depending on location	For more info visit: www.aa.org For local AA info visit: www.texasdistrict5.com *Multiple meetings. Call to find locations and times.
American Cancer Society Quit Line	Quitting tobacco is not easy, but it can be done. Whether you're a smoker, someone who uses smokeless tobacco, or just someone trying to help a friend or loved one, you'll find the information you need.	All Ages	Hotline: 1-800-227-2345 TTY: 1-866-228-4327	Hotlines: 24 hours Live Chat: Monday –Friday 7:00am -6:30pm	The American Cancer Society has many programs and services to help you understand cancer, get practical help like rides to treatment or a place to stay, and find emotional support. We can also connect you to valuable resources in your community. For more info visit: www.cancer.org
American Lung Association	The American Lung Association is the leading organization working to save lives by improving lung health and preventing lung disease through Education, Advocacy and Research.	Adults 18+	Hotline: 1-800-586-4872	Hotline: 24 Hours	For more info visit: www.lung.org
Army Substance Abuse Program	The Fort Hood Army Substance Abuse Program's mission is to strengthen the overall fitness and effectiveness of the Army's total workforce and to enhance the combat readiness of its soldiers.	Adults 18+	Front Desk: 254-287-7575 Military One Source (Find a counselor): 1-800-342-9647	Monday -Friday 9:00am -5:00pm	For more info visit www.hood.army.mil or www.acsap.army.mil

ALCOHOL AND DRUG ABUSE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
AYADD Outreach Center	Non-Profit Organization which educates the community on the dangers and effects of underage drinking. The center also provides state certified Drug/Alcohol education courses.	Ages 12+	Office: 254-285-4284	Monday-Friday 9:30am-5:00pm Saturday By Appointment	For more info contact: ayaddoutreach@yahoo.com or visit http://www.alcoholabusecounselinginkilleentx.com/
Central Texas Council on Alcoholism and Drug Abuse	Central Texas Council is a drug or alcohol rehabilitation center with a primary focus on mental health and substance abuse treatment.	Ages 13+	Harker Heights: 254-690-4455 Killeen: 254-690-4455	Monday –Friday 8:00am-5:00pm	The treatment center provides outpatient care. There are special groups and programs for adolescents, person with co-occurring mental and substance abuse disorders, pregnant and postpartum women. Special language services provided include assistance for hearing impaired and Spanish. For more info visit: www.citehealth.com
Central Texas Rehab Center	Central Texas Rehabilitation Hospital specializes in physical medicine and rehabilitation.	All Ages	Hotline: 1-888-813-0756 Austin: 512-407-2111 For care options and locations call: 1-866-546-3733	Monday –Friday 8:00am-5:00pm	For more info visit: www.khrehabcentraltexas.com
Cenikor	Cenikor is committed to helping people deal with behavioral health issues and addictions by providing a full continuum of care with a variety of programs including short-term and long-term outpatient programs, detoxification, outpatient and intensive outpatient services.	Ages 13+	Toll Free: 888-CENIKOR (236-4567)	Monday-Friday, 8:30am-5:00pm	For more info visit: www.cenikor.org

ALCOHOL AND DRUG ABUSE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Christian Farms Treehouse, Inc.	A non-profit corporation. We are a Licensed facility with the Texas Department of State Health Services. We serve chemically dependent adult men and women, including pregnant women and women with children.	Ages 18+	Temple: 254-933-9400	Monday –Friday 8:00am-5:00pm (Closed from 12pm-1pm for lunch)	"To mend broken lives and families while leading chemically dependent people to recovery by providing counseling, education, and aftercare planning in a safe Christian environment that allows for spiritual growth." For more info visit: www.cfth.org
Department of Substance Abuse Services (2-1-1)	2-1-1 Texas serves as the number to call for information about community resources. It links individuals and families to critical health and human services provided by non-profit organizations and government agencies in their own communities.	All Ages	Hotline: 1-877-9-NO-DRUG (1-877-966-3784) Or call: 2-1-1	Hotline: 24 Hours	Across the state, there are 25 Area Information Centers (AIC) that have been established to respond to calls from people who dial 2-1-1 and are seeking information. Bilingual services available. For more info visit: www.211.org
Freedom From Smoking® Online	Freedom From Smoking® Online, or FFS Online, is a program specifically designed for adults, who want to quit smoking. It's an adaptation of the American Lung Association's gold standard.	Adults 18+	Hotline: 1-800-586-4872	Hotline: 24 Hours	For more info visit: www.ffsonline.org *This is an online only learning program to help you quit smoking. For more info visit: www.lung.org for the American Lung Association.
Substance Abuse Intervention	Program types include HIV Early Intervention Services (HEI), HIV Outreach Services, Pregnant Post-Partum Intervention (PPI), and Rural Border Intervention (RBI).	All Ages	Hotline: 1-866-378-8440	Hotline: 24 Hours	For more info visit: www.dshs.state.tx.us

CHILD ABUSE

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Children's Advocacy Center of Central Texas	The CACCT provides services to child victims of abuse and neglect through a CAC program and CASA program. Families with diverse economic, cultural and ethnic backgrounds have utilized the services of the agency	Ages 0-17	Belton: 254-939-2946	Monday - Thursday 8:00am -5:00pm Friday 8:00am-3:00pm	For more info visit: www.new.cacct.com
Department of Protective and Regulatory Services	Protecting children, the elderly, and people with disabilities from abuse, neglect, and exploitation.	All Ages	Hotline: 1-800-252-5400	Hotline: 24 hours	The Child Protective Services Division investigates reports of abuse and neglect of children. It also: •Provides services to children and families in their own homes; •Provides services to help youth in foster care make the transition to adulthood For more info visit: www.dfps.state.tx.us To report abuse visit: www.txabusehotline.org
Families in Crisis	Non-profit organization, supports and empowers victims of family violence and sexual assault.	All Ages	Hotline: 1-888-799-SAFE (1-888-799-7233) Killeen: 254-634-1184 254-773-7765 817-634-8309 Temple: 254-773-7765 Fort Hood: 254-287-CARE	Hotline: 24 hours	Shelter for victims of abuse and their children. Outreach services for victims and community education. PREP: Peer Relationship Education Program Housing Assistance For more info visit: www.familiesincrisis.net
Family Protection Project	Emergency Protection orders for victims and children of domestic violence	All Ages	Hotline: 1-800-252-5400	Hotline: 24 hours	Texas law says anyone who thinks a child, or person 65 years or older, or an adult with disabilities is being abused, neglected, or exploited must report it to DFPS. A person who reports abuse in good faith is immune from civil or criminal liability. DFPS keeps the name of the person making the report confidential. For more info visit: www.dfps.state.tx.us To report abuse visit: www.txabusehotline.org

CHILD CARE

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Boys & Girls Club of Central Texas	Provides a variety of grouped and individual recreational, educational and social programs.	Ages 6-18	Administration Office: 254-699-5808 Ext 102	Varies by location	For more info visit: www.bgctx.org
Child Care Management Services	*Offer families an expanded choice of accessible child care arrangements *Offer families an identifiable source of child care information and financial assistance	All Ages	Killeen: 254-200-2250 Email: info@ruralcapitalworkforce.com	Monday –Friday 8:00am -5:00pm	For more info visit: www.ruralcapitalworkforce.com *Application may redirect to DFPS website
Child Support Division of the Office of the Attorney General	As the official child support enforcement agency for the State of Texas, the Office of the Attorney General provides services for parents who wish to obtain or provide support for their children.	All Ages	Toll Free: 1-800-252-8014 TTY (800)572-2686 (512) 460-6417 (512) 460-6399	Vary by Office	For more info visit: www.texasattorneygeneral.gov
Day Care Licensing Office	Is responsible for protecting the health, safety, and wellbeing of children who attend or reside in regulated child-care facilities and homes.	Ages 0-17	Toll Free: 1-800-862-5252 Killeen: 254-526-9011	Toll Free Number: 24 Hours	For more info visit: www.txchildcaresearch.org *Application redirects to DFPS website
Military Child and Youth Services	CYS Services supports the Soldier so a Soldier can concentrate on his/her mission knowing that their children and youth are safe and supervised by trained and professional staff members while participating in quality developmental programs.	All Ages	Fort Hood: 254-287-8029 Fax: 254-287-5123	Monday, Tuesday, Thursday, and Friday 7:30am-4:30pm Wednesday 7:30am-5:30pm	Must be active duty military or dependent. For more info visit: www.hoodmwr.com
Safe Riders/Child Health and Safety Branch	Child car seat distribution and Education program. Provides one child seat to a family who attends a one- hour class about child passenger safety. A vehicle is required.	Ages 0-8	Hotline: 1-800-252-8255	Hotline: 24 Hours	For more info visit: www.dshs.state.tx.us/saferiders

CHILD CARE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Texas Department of Agriculture's Food and Nutrition	The Food and Nutrition Division's (F&N) mission is to safeguard the health and well-being of all Texans through the 3E's of Healthy Living—Education, Exercise, and Eating Right.	All Ages	Toll Free: 1-877-TEXMEAL or Email squaremeals@texasagriculture.gov	Toll Free: 24 Hours	For more info visit: www.squaremeals.org
YMCA	The mission of the Armed Services YMCA, on behalf of the Nation Council of Young Men's Christian Associations of the United States of America, is to put Christian Principles into practice through educational, recreational, social and religious programs and services for military personnel, both single and married and their family members. The mission is carried out in cooperation with the military.	Ages 6-17	Harker Heights: 254-680-1700 Killeen: 254-634-5445	Vary by location.	For more info visit: www.ymca.net

COUNSELING (FAMILY AND AT RISK YOUTH)

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Aware Central Texas	Our mission is the prevention of child abuse, neglect, and family violence. We hope to break the cycle of abuse in families through awareness and education.	All Ages	254-939-7582	Monday –Friday 8:30am–5:00pm	For more info visit: www.awarecentraltexas.org
Cedar Crest Children’s Clinic	Our Mission is to offer individualized, superior care that improves the quality of life for our patients and provides a reliable resource for the community.	Ages 0-17	Killeen: 254-519-4162 Hotline: 888-205-8556	Monday –Friday 7:30am–5:00pm	For more info visit: www.cedarcresthospital.com
Central Texas Youth Services Bureau	Youth support for all concerns.	Ages 3-17	Hotline: 1-800-421-TEEN (8336) Belton Main Office: 254-939-3466 Fax: 254-939-2103	Hotline: 24 Hours	For more info visit: www.centraltexasyouthservices.org
Child Help	A national non-profit organization dedicated to helping victims of child abuse, neglect and at-risk children.	All Ages	National Child Abuse Hotline: 1-800-4-A-CHILD 1-800-422-4453	Hotline: 24 Hours	For more info visit: www.childhelp.org
Texans Care For Children	As a nonprofit advocacy organization, we’re focused on what’s best for all Texas kids in these five areas of state policy: child protective services; juvenile justice; mental wellness; health and fitness; and early childhood education and opportunities.	All Ages	Austin: 512-473-2274 Fax: (512) 473-2173	Vary by locations	For more info visit: www.txchildren.org
Gentiva Hospice	Our healthcare professionals are dedicated to improving the quality of life for those we serve through the delivery of clinical excellence, extraordinary service and compassionate care, while being recognized as the leader in home health, hospice and community care services.	All Ages	Customer Service Phone Number: 1-888-GENTIVA (1-888-436-8482) Temple: 254-742-2000	Vary by location	For more info visit: www.gentiva.com

COUNSELING CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Fort Hood Crisis Line	Offers services to adult victims of assault and domestic violence.	Ages 18+	Hotline: 1-888-799-SAFE	Hotline: 24 Hours	Must be active duty military or dependent. For more info visit: www.fthood.healthandperformance.solutions.net or www.hood.army.mil/resources
Gold Star Family Support	Support for military family members of victims.	All Ages	Support Services: (573) 303-5500 Press 203 for the support call center	Monday –Friday 8:30am- 12:30pm and 1:00pm-5:00pm Central Time	Must be active duty military or dependent. For more info visit: www.goldstarfamilies.com
Military & Family Life Consultants	Counseling services on various topics for active duty military and their dependents	Ages 18+	Office: 254-553-4705	Monday –Friday 8:00am -5:00pm	Must be active duty military or dependent. For more info visit: http://www.hoodmwr.com/acs/sfrb_mflc.html
MR Community Care Services	Services include training and support that promote integration of the person with a disability to live and work in their home community.	All Ages	To report abuse on an elderly disabled person: 1-800-458-9858 Press Option 4 to get information about how to apply for DADS services Bell County: 254-770-2342	Hotline: 24 Hours	For more info visit: http://www.dads.state.tx.us/providers/ICF/search/index.cfm
STARRY A Children at Heart Ministry	Temporary emergency overnight care, crisis counseling, individual and family counseling, youth life skills.	All Ages	Round Rock: 512-388-8290 Temple: 254-773-5802	Monday- Thursday: 8:00am-5:00pm Friday: 8:00am- 12:00pm	For more info visit: www.childrenatheartministries.org
Suicide and Crisis Center	Support hotline for persons contemplating suicide.	All Ages	Suicide Prevention Hotline: 1-800-888-4036 Crisis Center Hotline: 1-800-273-TALK (8255)	Hotline: 24 Hours	For more info visit: www.suicidepreventionlifeline.org

COUNSELING CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Texas Alliance of Boys & Girls Club	Statewide Youth Services Network. Boys and Girls Club experience for youth	Ages 6-17	Office: 512-858-7688	Vary by location	For more info visit: http://www.txbgc.org
Communities in Schools	Communities In Schools of Central Texas surrounds students with a community of support, empowering them to stay in school and achieve in life.	Ages 5-17	Central Office: 512-462-1771	Monday–Friday 8:00am-5:00pm	For more info visit: www.ciscentraltexas.org
Waco Center for Youth	Waco Center for Youth is a psychiatric residential treatment facility that serves youth with emotional or behavioral problems.	Ages 13-17	Main Office: 254-756-2171	Monday-Friday 8:30am-5:00pm	For more info visit: http://www.dshs.state.tx.us/mhhospitals/wacocenterforyouth/

DEVELOPMENTAL DELAYS OR DISABILITIES

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Advocacy Center	Brings healing to children and adults who are victims of crime, and facilitates change to end violence.	All Ages	Office: 254-752-9330 National Domestic Violence Hotline 1-800-799-7233	Hotline: 24 Hours	For more info visit: www.advocacycntr.org
Association for Retarded Citizens of Bell County	The Arc of Texas creates opportunities for all people with intellectual and developmental disabilities to actively participate in their communities and make the choices that affect their lives in a positive manner.	All Ages	Main Office: 254-760-4814 Hotline: 1-800-252-9729	Office Hours: Monday-Friday 8:00am-5:00 pm Hotline: 24 Hours	For more info visit: www.thearcoftexas.org
Central Texas Children's Center	Providing educational, habititative, and social programs to children and their siblings who have special needs.	Ages 0-18	Temple: 254-778-6785	Monday-Friday 6:30am-6:00pm	For more info contact: ctcc@hot.rr.com
Children with Special Health Care Needs	The Children with Special Health Care Needs (CSHCN) Services Program helps •children with special health-care needs and •people of any age with cystic fibrosis.	Ages 0-21	CSHCN Inquiry Line: 1-800-252-8023 Austin: 512-776-7355	CSHCN Inquiry Line: 24 Hours	For more info visit: www.dshs.state.tx.us/cshcn
Community Living Assistance and Support Services (CLASS)	Home and community-based services to people with "related conditions." Services include habilitation services, adaptive aids, medical supplies, and nursing.	All Ages	To report abuse: 1-800-458-9858 Toll Free Number: 1-877-438-5658	Toll Free Number: 24 Hours	For more info visit: www.dads.state.tx.us
Deaf/Blind/ Multiple Disabilities Program (DBMD)	Services include, but are not limited to habilitation, assisted living, adaptive aids, and minor home modifications.	Ages 18+	To report abuse: 1-800-458-9858 Toll Free Number: 1-877-438-5658	Toll Free Number: 24 Hours	For more info visit: www.dads.state.tx.us

**DEVELOPMENTAL DELAYS
OR DISABILITIES CONTINUED**

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Early Childhood Intervention (ECI)	Early Childhood Intervention (ECI) helps babies and toddlers, ages birth to 3, with disabilities or delays in their development.	Ages 0-3	DARS Inquiry Line: 1-800-628-5115 Harker Heights: 254-699-2090 Belton: 254-773-6787 Copperas Cove: 254-699-2090	DARS Inquiry Line: 24 Hours	For more info visit: www.childteam.org or www.dars.state.tx.us
Home and Community- Based Services (HCS)	In-home or residential assistance, day habilitation, case management, respite care, dental treatment, and adaptive aids.	All Ages	Regional Office: 254-770-2331 Area Agency on Aging Central Texas: 800-447-7169 Local Authority Central Counties Services: 254-770-2336 Local Authority Central Texas: 254-770-2342	Area Agency on Aging: 24 Hours	For more info visit: www.dads.state.tx.us
In-Home Family Support Program (IHFSP)	Direct grant benefits are provided to eligible individuals with physical disabilities to purchase services that enable them to live in the community.	Ages 4+	Hotline: 1-855-937-2372	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID)	Provide residential services for individuals with intellectual disabilities or related conditions	All Ages	Hotline: 1-855-937-2372	Hotline: 24 Hours	For more info visit: http://www.dads.state.tx.us/provide rs/ICF/index.cfm

<p style="text-align: center;">DEVELOPMENTAL DELAYS OR DISABILITIES CONTINUED</p>
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Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Parents and Special Education Hotline	This toll free message line is reserved for parents and other family members who have questions about student rights and regulatory requirements.	All Ages	Hotline: 1-800-252-9668	Hotline: 24 Hours	For more info visit: www.tea.texas.gov
Texas Early Hearing Detection & Intervention (TEHDI)	Serves Texas children from birth through 20 years of age who have hearing loss that causes a problem in school.	Ages 0-20	Hotline: 1-800-252-8023	Hotline: 24 Hours	For more info visit: https://www.dshs.state.tx.us/tehd/Audiology-Services-Home.aspx
Texas Home Living Program	Community-based services and supports for eligible individuals who live in their own homes or their families' homes.	All Ages	Hotline: 1-855-937-2372	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us

DOMESTIC VIOLENCE AND EMERGENCY SHELTERS

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Central Texas Family Violence Task Force	A coalition of law enforcement, forensic nurses, and others whose mission it is to reduce family violence.	All Ages	Contact by email: familyviolencetaskforce@gmail.com	Hotline: 24 Hours	For more info visit: www.centexfv.com
Cove House Emergency Homeless Shelter	Homeless Shelter and food bank	All Ages	Office: 254-547-4673	Monday- Thursday 1:00pm-5:00pm, Friday 9:00am-1:00pm	For more info visit: www.covehouse.org
Family Violence Program (FVP)	Provides emergency shelter and support to services to victims and their children.	All Ages	Call: 2-1-1	Hotline: 24 Hours	Services for the FVP are through contracted organizations at the local level. Eligibility is based on self-declaration as a victim of family violence.
Healthy Homes Project	The Healthy Homes Program's purpose is to link area social service organizations and community resources with victims and family members in crisis.	All Ages	Office: 254-953-5439	Office: 24 Hours	For more info visit: www.ci.harker-heights.tx.us
Homeless Shelter Directory	Emergency Homeless Shelters	All Ages	N/A	24 Hours	For more info visit: www.homelessshelterdirectory.org
Option House	A 15-bed emergency shelter for children and youth	Ages 3-17	Office: 254-634-2085 Crisis Hotline: 1-800-421-8336	Hotline: 24 Hours	For more info visit: www.centraltexasyouthservices.org

EDUCATION

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
English as a Second Language	Instructions below the post-secondary level to enable adults to speak, read, and write the English language.	Ages 18+	Hotline: 1-800-441-7323	Monday- Thursday 8:00am -5:00pm	For more info visit: http://tcall.tamu.edu/adultlearners.html
Central Texas A&M University	Upper level institution committed to high quality, rigorous, and innovative learning experiences.	Ages 18+	Office: 254-519-5400	Monday- Thursday 8:00am -5:00pm	For more info visit: www.tamuct.edu
Central Texas College	Provides quality teaching through an accessible learning environment.	Ages 16+	Office: 254-526-1120	Monday- Thursday 8:00am-5:00pm	For more info visit: www.ctcd.edu
General Education Development (GED)	A set of tests designed to determine whether the test-taker has a high-school graduate's level of knowledge.	Ages 16+	Central Texas College: 254-526-1120 Central Texas Workforce: 800-460-8801 Killeen Office: 254-200-2000	Central Texas College: Monday- Thursday 7:30am-5:30pm Friday 7:30am- 11:30am Killeen Work Force Center: Monday-Friday 8:00am-5:00pm	For more info visit: www.ctcd.edu or www.workforcelink.com
Jackson Professional Learning Center	Provides adult education, GED courses and testing. Also, hosts math tutoring for KISD students.	Ages 18+	Office: 254- 336-1741	Monday –Friday 8:00am -5:00pm	For more info visit: www.killeenisd.org
Killeen Independent School District (K.I.S.D)	KISD proudly serves the communities of Killeen, Fort Hood, Harker Heights, and Nolanville.	Ages 5-18	Office: 254-336-0000	Monday-Friday 8:00am -5:00pm	For more info visit: www.killeenisd.org *KISD offers a homeless student program with the following benefits: Continue to attend school, transportation, Free meals, one time purchase of clothing and school supplies.

FINANCIAL ASSISTANCE

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
ACS Food Pantry	Emergency food provider for active duty military and their dependents.	All Ages	For Post Info: 254-287-1110 ACS Info: 254-287-4227	Vary depending on supplies.	Must be active duty military or dependent. For more info visit: www.hoodmwr.com/acs
Consumer Credit Counseling	Non-profit credit counseling, debt consolidation and credit card help through financial education and debt management plans.	Ages 18+	Toll Free Number: 1-800-769-3571	Counseling Center Hours: Monday- Thursday 9:00am- 11:30pm Friday 9:00am -8:00pm Saturday 10:00am- 6:00pm	For more info visit: www.consumercredit.com
Cornerstone Outreach Prison Ministry	Supporting Chaplains in the Criminal Justice System, in any manner requested, whenever possible.	Ages 18+	Outreach Center: 254-698-2055 Main Office: 254-939-1285	Monday-Friday 8:00am-5:00pm	For more info visit: www.prisonministry.net/coc
Formula Assistance Program	Provides dietary supplements, medications, vitamins, and follow up care at no cost or reduced cost.	Ages 0-21	Hotline: 1-800-252-9240	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Killeen Help Center	Provides grants for paying utility bills	Ages 18+	Killeen Human Services: 254-519-3360	Vary- Must call	For more info visit: www.needhelppayingbills.com
Helping Hands Ministry of Belton	Provides food and clothing to those persons in need.	All Ages	Office: 254-939-7355	Monday- Tuesday 10:00am- 4:00pm Thursday 12:00pm- 6:00pm	For more info visit: www.helpinghandsbelton.org

FINANCIAL ASSISTANCE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Home Delivered Meals (HDM)	Provides a nutritious meal delivered to the client's home to ensure they get at least one healthy meal per day.	Ages 18+	Hotline: 1-800-937-2372	Vary by location	For more info visit: www.dads.state.tx.us
Housing Placement	Assisting an older person in obtaining suitable housing.	Ages 60+	Hotline: 855-937-2372 800-447-7169 254-770-2330	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Income Support	Aid in the form of money and goods.	Ages 60+	Hotline: 1-800-252-9240	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Insurance Premium Payment Assistance Program (IPPA)	Provides reimbursement to a family for premium paid to provide health insurance.	Ages 0-21	IPPA Client Helpline: 1-800-440-0493 Caseworker: 1-800-252-8023	Helpline: 24 Hours	For more info visit: www.dshs.state.tx.us
Meals on Wheels	Provides a nutritious meal delivered to the client's home to ensure they get at least one healthy meal per day.	Ages 55+	Killeen: 254-699-1717 254-699-8888 Cove: 254-547-6022	Vary by location	For more info visit: www.mealcall.org
Medically Dependent Children Program (MDCP)	A variety of services such as respite, adjunct support, adaptive aids and minor home modifications to help support families of medically fragile children keep their child at home.	Ages 0-21	Apply for services: 1-800-438-5658	Services: 24 Hours	For more info visit: www.dads.state.tx.us
Mission Soup Kitchen	The kitchen provides meals for homeless and limited income clients.	All Ages	Office: 254-634-8322	Saturday 9:00am– 11:00pm Tuesday 12:00pm– 2:00pm	For more info visit: www.killeenchurch.org

FINANCIAL ASSISTANCE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
One-Time Grandparent Temporary Assistance to Needy Families (OTGP-TANF)	Provides a one-time, \$1000 cash grant to grandparents of needy children in their care who are receiving TANF cash assistance.	Ages 0-17 Grand-Parent must be at least 45 years old.	Main Phone: 2-1-1 Option 2	Main Phone: 24 Hours	For more info visit: www.yourtexasbenefits.com
One-Time Temporary Assistance to Needy Families (OT-TANF)	Provides a one-time, \$1000 cash grant to needy children and their parent(s) or certified relative with whom they live.	Ages 0-17	Main Phone: 2-1-1 Options 2	Main Phone: 24 Hours	For more info visit: www.yourtexasbenefits.com
St. Joseph's Pantry	The Family Center and Food Pantry is the heart of St. Joseph Center's efforts to help working poor families achieve and maintain stability as they make their way	All Ages	Office: 254-634-7878 (St. Joseph's Pantry varies. Call for inquiries.)	Monday 10:30am-12:00pm & 1:00pm-5:00pm Tuesday-Friday 8:00am-12:00pm & 1:00-5:00pm	For more info visit: www.stjosephkillen.org
Supplemental Nutrition Assistance Program (SNAP)	Formerly known as the "Food Stamp" program, SNAP helps low-income people and families buy the food they need for good health.	All Ages	Office: 2-1-1 or 1-877-541-7905	Office: 24 Hours	For more info visit: www.fns.usda.gov
Supplemental Nutrition Assistance Program (SNAP) Nutrition Education Program	The goal of SNAP Nutrition Education Program is to provide education programs that increase the likelihood that persons will make healthy food choices, practice food safety, and stretch a limited food budget.	All Ages	Office: 2-1-1 or 1-877-541-7905	Office: 24 Hours	For more info visit: www.fns.usda.gov/snap/nutrition-education
Temporary Assistance to Needy Families (TANF)	Provides time-limited cash assistance to needy dependent children and the parents or relatives with whom they live.	Ages 0-17	Email: tanfprogram@gmail.com or Call: 2-1-1	Main Phone: 24 Hours	For more info visit: www.tanf.us

FINANCIAL ASSISTANCE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
United States Department of Housing and Urban Development (H.U.D)	Provide our community with funding for activities that benefit the community and improves the quality of life for all.	All Ages	San Antonio Field Office: 210-475-6806	Monday-Friday 8:00am-4:30pm	For more info visit: http://portal.hud.gov/hudportal/HUD?src=/states/texas

HEALTH CARE

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
ANRED (anorexia and related eating disorders)	A nonprofit organization that provides information about anorexia nervosa, bulimia nervosa, binge eating disorder, and other food and weight disorders	Ages 10+	National Eating Disorder Information Centre (NEDIC): 1-416-340-4156	Helpline open until 9 pm and 24 Hours Website	ANRED information is not a substitute for medical or psychological evaluation and treatment. For help with the physical and emotional problems associated with eating disorders, talk to your physician and a mental health professional. For more info visit: www.anred.com
Bell County Public Health	To improve environmental health protection through quality programs that are designed to serve, educate and regulate in the least restrictive and most efficient manner.	All Ages	Emergencies And After Hours: 254-773-4457	Monday- Thursday 7:30am-4:30pm Friday 7:30am-2:00pm	For more info visit: www.bellcountyhealth.org
Children's Medicaid (CHIP)	A jointly funded state-federal program that provides medical coverage to eligible children that are not already insured.	Ages 0-19	CHIP call center: 1-877-543-7669 or 1-800-647-6558	CHIP call center: 24 Hours	For more info visit: www.chipmedicaid.org
Children's Special Needs Network (CSNN)	A non-profit organization that assists families and professionals in providing services for children who are diagnosed with a physical or psychological special need.	Ages 0-21	Office: 254-933-7597 254-933-7213 Toll Free: 1-800-600-3940	Monday –Friday 8:00am-5:00pm	For more info visit: www.special-children.org
Cedar Crest Behavioral Center	A private group practice of physicians and allied health providers who specialize in child, adolescent, adult, and senior adult mental health services.	All Ages	Office: 254-519-4162 Toll Free: 866-543-7779	Toll Free: 24 Hours	For more info visit: www.bcacedarclinic.com
Center for Disease Control (AIDS Hotline and Testing)	The CDC maintains several departments concerned with occupational safety and health.	All Ages	Toll Free: 1-800-CDC-INFO 1-800-232-4636 AIDS Hotline: 1-800-299-2437	Monday-Friday 8:00am-8:00pm	For more info visit: https://gettested.cdc.gov/

HEALTH CARE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Darnall Army Hospital	Our patients are soldiers, their family members, and retirees.	All Ages	Information Desk: 254-288-8000	Information Desk: 24 Hours	For more info visit: www.crdamc.amedd.army.mil
Family Planning Center	Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live.	All Ages	San Saba: 325-372-5167 Texas Department of State Services: 512-776-7796	Texas Department of State Services: 24 Hours	For more info visit: www.hccaa.com or www.dshs.state.tx.us/famplan
Freedom Urgent Care	After hours medical clinic.	All Ages	Office: 254-833-8456	Monday-Friday: 9:00am-9:00pm Saturday: 9:00am-6:00pm Sunday: 9:00am-6:00pm	For more info visit: www.freedomurgentcare.com 300 West Central Texas Expressway Harker Heights, TX 76548
Immunization	Prevents, controls, reduces and eliminates vaccine- preventable diseases in children & adults.	Ages 0-18	Toll Free: 1-800-252-9152	Toll Free: 24 Hours	For more info visit: www.dshs.state.tx.us
Indigent Health Care	The County Indigent Health Care Program (CIHCP) provides health care services to eligible residents through the counties, hospital districts and public hospitals in Texas.	All Ages	Hotline: 512-776-7796	Hotline: 24 Hours	For more info visit: www.dshs.state.tx.us/cihcp
Killeen Free Clinic	Provides health care for uninsured, low income adults and children.	All Ages	Hotline: 254-618-4211	Administration: Monday – Thursday 9:00am-3:00pm Clinic: Mon. & Thurs. Check In 4:30 pm Tues. Check in 9:00 am	For more info visit: www.gkfclinic.org 718 North 2 nd Street Killeen, TX 76541

HEALTH CARE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
King's Daughter Clinic	King's Daughters Clinic is committed to providing accessible, personalized, patient-friendly healthcare.	All Ages	Office: 254-298-2400	Monday - Thursday 7:00am-6:00pm Friday 7:00am-12:00pm Saturday 8:00am- 12:00pm	For more info visit: www.lrhealthcare.com
Medicaid	Critical health coverage program that serves millions of families, children, pregnant women, adults without children and also seniors and people living with disabilities.	All Ages	Contact Center General Inquiries: 800-925-9126 Client Hotline: 1-800-335-8957 and 1-800-252-8263	Hotline: 24 Hours	For more info visit: www.medicaid.gov or www.hhsc.state.tx.us/medicaid
Medicare	The State and Federal cooperative venture that provides medical coverage to eligible needy persons.	Ages 65+	Hotline: 1-800-MEDICARE (1-800-633-4227)	Hotline: 24 Hours	For more info visit: www.medicare.gov
Metroplex Hospital	Metroplex Health System is the primary healthcare provider for West Bell, Coryell, and Lampasas counties, offering a wide array of medical and wellness services.	All Ages	Information Desk: 254-519-8148 Metroplex Adventist Hospital: 254-526-7523	Information Desk 8:00am-4:00 pm Monday-Friday Metroplex Adventist Hospital: 24 Hours	For more info visit: www.mplex.org 2201 South Clear Creek Rd. Killeen, TX 76549
National Eye Care Project Hotline	Provides eye exams and up to one year of care to US citizens and legal residents within the Continental U.S., Hawaii and Puerto Rico through volunteer Ophthalmologists.	Ages 65+	Hotline: 1-877-887-6327	Monday-Friday: 8:00am-4:00pm	For more info visit: www.eyecareamerica.org or www.aao.org/eyecare-america

HEALTH CARE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Seton Medical Center	A full-service acute care facility emergency care, women's services, orthopedics, cardiology to name a few.	All Ages	Main Phone Line: 254-690-0900	Main Phone Line: 24 Hours	For more info visit: www.setonharkerheights.net 850 West Central Texas Expressway Harker Heights, TX 76548
Scott & White Hospital	A non-profit collaborative health care system which encompasses one of the nation's largest multi-specialty group practices.	All Ages	Main Phone: 254-724-2111 Toll Free: 1-800-792-3710	Toll Free: 24 Hours	For more info visit: www.sw.org 2401 West 31 st Street Temple, TX 76508
Scott & White Urgent Care Clinic	Offering a unique combination of services that will provide emergency care while also helping patients maintain healthy lifestyles.	All Ages	Killeen: 254-680-7300 Belton: 254-933-5600	Monday-Sunday 8:00am-7:30pm	For more info visit: www.sw.org/location/killeen-urgent-care-clinic *Visit website or call for all locations
Texas Health and Human Services Commission	State agency which seeks to provide the leadership and innovation needed to achieve an efficient health and human services system for Texans.	All Ages	Toll Free: 1-877-541-7905	Toll Free: 24 Hours	For more info visit: www.hhsc.state.tx.us
Texas Poison Control Network	The Texas Poison Center Network (TPCN) provides information to citizens who suspect they have been exposed to toxic substances, or may have had adverse reactions to food, plants, or insect stings.	All Ages	Poison Helpline: 1-800-222-1222	Poison Helpline: 24 Hours	For more info visit: www.poisoncontrol.org
Title V Breast and Cervical Cancer Services (BCCS)	Screening, diagnostic and case management services for uninsured low-income women who are at risk for these cancers.	Ages 40+	Texas Department of State Health Services Preventive and Primary Care Unit: 512-776-7796	Texas Department of State Health Services Preventive and Primary Care Unit: 24 Hours	For more info visit: www.dshs.state.tx.us/bcccs

HEALTH CARE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Title V Maternity Services	The Healthy Texas Babies initiative was developed to help Texas communities decrease infant mortality using evidence-based interventions.	Women of child bearing years.	Office Number: 512-776-7373	Office Hours: 24 Hours	For more info visit: www.dshs.state.tx.us/HealthyTexasBabies/home.aspx
Women, Infants, and Children (WIC)	Special supplemental nutrition program for women, infants and children to ensure prevention, promotion, and education.	Ages: 0-5	Copperas Cove: 254-547-9571 Fort Hood: 254-532-8680 Killeen: 254-526-2033 Hotline: 1-800-942-3678	Vary by location	Pregnant women, women who are breastfeeding a baby under 1 year of age, women who have had a baby in the past 6 months, may apply. For more info visit: www.dshs.state.tx.us/wichd/
Women's Health Program	Provides low-income women with gynecological exams, related health screening and birth control through Texas Medicaid.	Women 18-44	1-800-335-8957	24 Hours	For more info visit: www.texaswomenshealth.org

HOMELESS SHELTERS/ TRANSITIONAL HOUSING

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Centex Housing Assistance Program (Section 8 and HUD)	Provide and professionally manage affordable housing of reasonable quality. Administer programs that offer opportunities for low income persons to advance in society. Be a leader and work in partnership with other organizations to help enhance the quality of life for residents.	Ages 18+	254-773-2009	Monday- Thursday: 7:30am-5:30pm Friday: 8:00am- 12:00pm	For more info visit: www.centexhousing.org
Covenant House Teen Shelter	A nonprofit charity serving homeless youth with a network of shelters across the nation.	All Ages	1-800-RUNAWAY (1-800-786-2929)	24 Hours	For more info visit: www.covenanthouse.org or www.1800RUNAWAY.org
House of Refuge	A non-profit 501(c)(3) organization that is providing transitional housing and supportive services to homeless families.	All Ages	Family Housing Hub: 602-595-8700 or 480-988-9242	Monday-Friday: 8:00am-5:00pm	For more info visit: www.houseofrefuge.org
Killeen Homeless Shelters and Services for the Needy	Provides homeless resources such as transitional resources for the homeless. Homeless clinic and treatment center resources.	All Ages	Multiple locations on website	Vary by location	For more info visit: http://www.homelessshelterdirectory.org
Option House	Provides emergency shelter. Services include: 24 hour emergency shelter care, Food Counseling Medical/dental screening.	Ages 3-17	Hotline: 1-800-421-8336	Hotline: 24 Hours	For more info visit: www.centraltexasyouthservices.org
Salvation Army	Contains news, mission statement, disaster relief, job opportunities, and how one can help.	All Ages	Killeen: 254-634-7172	Vary by location	For more info visit: www.salvationarmy.org

HOMELESS SHELTERS/TRANSITIONAL HOUSING CONTINUED
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Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Veteran Affairs	Provides patient care and federal benefits to veterans and their dependents.	Ages 18+	Benefits: 1-800-827-1000 Health Care: 1-877-222-VETS (8387) VA Inspector General: 1-800-488-8244 Veterans Crisis Line: 1-800-273-8255 Press 1	24 Hours	For more info visit: www.va.gov
Victory Gospel Chapel	Helping men and women with drug and alcohol dependency issues.	All Ages	Killeen: 254-519-1118	Vary by location	For more info visit: www.victorygospelchapel.org
Wisdom Center of Killeen	Provides food, shelter and clothing along with educational, occupational and spiritual growth that would allow the ones we serve to achieve the vision that God has for them.	Ages 27-60	Killeen: 254-813-3336	Flexible...will work with your schedule	For more info contact: Elder Lionel L. Franklin lkjfranklin@yahoo.com

LEGAL ASSISTANCE

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Bell County District Attorney's Office	Divorce, Child Support, Civil and Criminal Law.	All Ages	254-933-5215 1-800-460-2355 (Ext. 5215)	N/A	For More info visit: www.bellcountytexas.com
National Domestic Violence Line	Provides telephone counseling, info and referrals for women and same-sex partners who are experiencing or have experienced domestic violence.	All Ages	Toll Free: 1-800-799-SAFE (7233) Office Line: 512-453-8117	24 Hours	For more info visit: www.thehotline.org
Family Violence Line	Texas Advocacy Project provides free legal services statewide to victims of domestic violence, sexual assault and stalking.	All Ages	Toll Free: 1-800-374-4673 Austin: 512-476-5770	24 Hours	For More info visit: www.texasadvocacyproject.org
Fort Hood Legal Assistance	To provide courteous, competent, caring legal service to the Commanders, Soldiers, their family members and the military retirees residing within the Fort Hood, Texas area.	Ages 17+	254-287-7901 254-287-3199	Monday-Friday 7:00am-5:00pm	Must be active duty military, military dependent, or military retired. For more info visit: www.hood.army.mil
Legal Awareness	The dissemination of accurate, timely, and relevant information about public entitlements, health care, and long term services, individual rights, housing, and consumer issues	Ages 60+	Toll Free: 1-855-937-2372 Bell County Local Office: 254-770-2331	24 Hours	For more info visit: www.dads.state.tx.us
Legal Assistance	Advice and counseling by certified staff or an attorney; documentation reparation, and advocacy or representation by an attorney.	Ages 60+	Toll Free: 1-855-937-2372 Bell County Local Office: 254-770-2331	24 Hours	For more info visit: www.dads.state.tx.us

LEGAL ASSISTANCE CONTINUED

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Lone Star Legal Aid	Provides Free Legal Aid to people with Low Income, Disabilities, and Seniors.	Ages 18+	Belton: 254-939-5773 Hotline: 1-800-733-8394 Emergencies: 888-674-4529	Monday-Friday 8:00am-5:00pm	For more info visit: www.lonestarlegal.org
Texas Attorney General's Office	Serves as legal counsel to all boards and agencies of state government	All Ages	Toll Free: 1-800-252-8014 TTY (800)572-2686 (512) 460-6417 (512) 460-6399	Vary by Office	For more info visit: www.texasattorneygeneral.gov
US Citizenship and Immigration	Get information on citizenship, green cards, work and visas.	All Ages	National Customer Service Center: 1-800-375-5283	24 Hours	For more info visit: www.uscis.gov

PREGNANCY AND ADOPTION

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Adolescent and Family Counseling Center	To help each client develop the tools to help themselves. "An Investment in change is an investment in life."	All Ages	Office: 254-690-2004	Monday –Friday 8:00am-5:00pm	For more info visit: N/A
Alternatives to Abortion Program	Provides life affirming pregnancy and parenting support services throughout the nation.	All Ages	1-888-LIFE-AID	24 Hours	For more info visit: www.realalternatives.org
Care Net Pregnancy Center Of Central Texas	Providing a caring, confidential atmosphere to discuss pregnancy options and sexual health, while respecting each individual	All Ages	Pregnancy Support 254-772-8270 Hotline 1-800-712-HELP	Pregnancy Support: Monday-Friday 8:00am-5:00pm Hotline: 24 Hours	For more info visit: www.pregnancycare.org
Child Placement Center	Child Placement Center (CPC) is a licensed non-profit agency that serves communities by providing a loving, caring, and stable environment for children and families through adoption and Lullaby foster care services.	Adopting Parents must be between the ages of 24-45	Toll Free: 800-348-2929 Killeen: 254-690-5959 Temple: 254-773-7070	24 Hours	For more info visit: www.childplacementcenter.org
CHIP Perinatal Program	Provides prenatal care for the unborn children of low-income pregnant women that do not qualify for Medicaid.	Unborn and/or newly born children	1-800-647-6558 Or 2-1-1	24 Hours	For more info visit: www.chipmedicaid.org
Foster Care and Adoption Inquiry Line	Provides information on how to become a foster or adoptive parent.	Ages 18+	Main Office: 1-800-233-3405	Monday -Friday 8:00am-5:00pm	For more info visit: www.adoptchildren.org

<p align="center">PREGNANCY AND ADOPTION CONTINUED</p>

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Hope Pregnancy Center	Cares about your health. We have no financial interest in your decision.	All Ages	<p>Killeen W.S. Young Center: 254-554-6822</p> <p>Killeen Florence Road Center: 254-519-3343</p> <p>Copperas Cove Center: 254-518-4673</p> <p>Temple Center: 254-773-2453</p>	<p>Monday, Wednesday, & Friday: 9:00am-3:00pm</p> <p>Tuesday: 9:00am-7:00pm</p>	<p>For more info visit: www.hopepc.com</p>
Planned Parenthood	Quality care through a wide range of services, including birth control.	All Ages	<p>Hotline: 1-800-230-PLAN (7526)</p>	<p>Hotline: 24 Hours</p>	<p>For more info visit: www.plannedparenthood.org</p>

SENIOR ASSISTANCE

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Adult Foster Care (AFC)	Provides 24 hour living arrangements with supervision in an adult foster home.	Ages 18+	Hotline: 1-855-937-2372	24 Hours	Functional Assessment is required. For more info visit: www.dads.state.tx.us
Adult Protective Services (APS)	Responsible for investigation abuse, neglect and exploitation of adults who are elderly or who have disabilities	Ages 65+ or Ages 18-64 (with disabilities)	Hotline: 1-800-252-5400	24 Hours	For more info visit: www.txabusehotline.org
Area Agency on Aging of Central Texas	Serving individuals 60 years of age and older and their caregivers residing in Bell, Coryell, Hamilton, Lampasas, Milam, Mills and San Saba Counties	60+	Belton: 254-770-2330 Hotline: 1-800-447-7169	Hotline: 24 Hours	For more info visit: www.centexaaa.com
Alzheimer's Association	Learn about signs, symptoms, stages, diagnosis, treatment and care of Alzheimer's disease and dementia.	60+	Hotline 1-800- 272-3900	Hotline: 24 Hours	For more info visit: www.alz.org
Children's Advocacy Center	Providing a neutral child friendly organization that facilitates a multidisciplinary approach to investigation, prosecution, intervention and treatment of child abuse.	Ages 0-14	Hotline: 1-800-252-5400	Hotline: 24 Hours	For more info visit: www.childrensadvocacycenter.org
Chore Maintenance	Performing household chores such as heavy cleaning, moving furniture, and yard work.	Ages 60+	Hotline: 1-800-252-9240	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Emergency Response Services (ERS)	24-Hour electronic medical emergency call system for disabled adults who live alone.	Ages 18+	Hotline: 1-800-458-9858	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us

**SENIOR ASSISTANCE
CONTINUED**

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Employment Placement	Assisting an older person in obtaining suitable employment.	Ages 60+	Hotline: 1-800-252-9240	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Homemaker	Housekeeping, home management, meal preparation, and shopping assistance to individuals requiring assistance.	Ages 60+	Hotline: 1-800-252-9240	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Hospice	Provides care consisting of medical, social, and support services for six months to persons who are terminally ill.	All Ages	Hotline: 1-800-458-9858	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Meal On Wheels	To empower local community programs to improve the health and quality of life of the seniors they serve so that no one is left hungry or isolated.	Ages 60+	Toll Free: 1-888-998-6325 Area Agency on Aging of Central Texas: 254-770-2330 Belton Area Citizens for Seniors: 254-939-4469	Toll Free: 24 Hours	For more info visit: www.mealsonwheelsamerica.org
Mental Health Services	Analysis by mental health professional to determine need for services.	Ages 60+	Hotline: 1-800-2352-9240	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Ombudsman Program	Investigate, and resolve complaints made by, or on behalf of, residents of nursing assisted living facilities.	Ages 60+	Hotline: 1-800-252-9240	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us
Personal Assistance	Assisting a person with such activities as bathing and dressing; skin and hair care; and eating and drinking.	Ages 60+	Hotline: 1-800-252-9240	Hotline: 24 Hours	For more info visit: www.dads.state.tx.us

<p style="text-align: center;">SENIOR ASSISTANCE CONTINUED</p>

Agency/ Program	Description	Ages Served	Phone/Hotlines	Hours	Important Additional Information
Social Security Administration	Our business services provide employers access to Social Security's web services using a secure website.	Ages 65+	<p>Social Security Office of Temple: 1-866-593-1341</p> <p>Toll Free: 1-800-772-1213</p> <p>TTY: 1-800-325-0778</p>	Toll Free: 24 Hours	For more info visit: www.ssa.gov