

CITY MANAGER'S REPORT MARCH 8, 2022

FINANCE:

ONLINE UTILITY BILL PAYMENTS

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$431,215.89	\$347,598.93	\$294,404.59	\$246,908.71	\$218,947.04
February	\$447,458.01	\$259,558.94	\$259,685.74	\$239,620.03	\$253,982.29
March		\$337,154.90	\$260,569.11	\$267,408.59	\$250,722.14
April		\$341,911.77	\$297,973.05	\$214,513.90	\$210,496.91
May		\$455,951.18*	\$337,662.28	\$311,719.63	\$281,788.14
June		\$457,853.17	\$291,251.93	\$271,114.94	\$320,454.59
July		\$474,837.86	\$433,747.64	\$285,381.75	\$300,335.69
August		\$473,342.17	\$380,976.99	\$356,562.37	\$394,788.59
September		\$575,867.17	\$466,173.61	\$320,090.38	\$364,257.96
October		\$615,499.23	\$433,650.72	\$399,497.35	\$306,871.13
November		\$488,924.69	\$305,732.61	\$358,146.37	\$286,085.34
December		\$540,030.51	\$380,537.34	\$275,957.76	\$249,823.02

*As of April 26, 2021, automatic credit card drafts are now part of the online utility bill payment totals.

AUTOMATED PHONE PAYMENTS

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$110,804.07	\$122,588.54	\$114,100.16	\$85,442.31	\$71,651.41
February	\$107,542.69	\$90,974.33	\$86,917.11	\$73,765.91	\$73,106.50
March		\$143,922.62	\$93,411.41	\$71,751.84	\$70,641.47
April		\$126,015.15	\$95,350.65	\$65,920.26	\$65,855.79
May		\$114,615.29	\$88,860.54	\$88,378.47	\$75,977.68
June		\$117,093.13	\$88,539.21	\$74,513.43	\$80,826.26
July		\$114,493.61	\$121,025.84	\$93,483.23	\$88,910.75
August		\$121,311.92	\$113,130.64	\$107,866.92	\$102,878.90
September		\$128,969.57	\$137,771.86	\$106,122.80	\$92,411.37
October		\$133,559.38	\$123,306.75	\$120,968.81	\$98,509.88
November		\$109,105.34	\$94,961.20	\$97,515.15	\$84,134.74
December		\$115,096.07	\$116,508.98	\$99,255.97	\$71,988.89

KIOSK PAYMENTS

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	\$9,974.61	\$13,714.61	\$18,735.25	\$16,084.10	\$13,632.13
February	\$12,965.79	\$11,058.25	\$15,342.02	\$16,019.68	\$14,010.94
March		\$16,168.18	\$14,213.01	\$12,078.00	\$15,753.68
April		\$14,514.82	\$14,165.99	\$11,636.59	\$11,598.52
May		\$12,642.08	\$16,670.43	\$15,446.69	\$15,516.51
June		\$13,961.69	\$13,795.19	\$14,092.62	\$17,806.76
July		\$13,973.86	\$21,778.38	\$18,147.78	\$20,001.21
August		\$13,053.66	\$17,566.80	\$20,613.07	\$22,002.97
September		\$15,046.80	\$24,119.28	\$18,407.61	\$20,300.64
October		\$19,801.71	\$18,037.50	\$19,399.15	\$15,677.88
November		\$14,707.98	\$15,206.33	\$20,304.92	\$15,970.14
December		\$14,030.94	\$14,953.30	\$15,822.59	\$12,904.99

NUMBER OF E-BILLS SENT OUT

	<u>2022</u>	<u>2021</u>	<u>2020</u>	<u>2019</u>	<u>2018</u>
January	3,565	3,245	2,719	2,406	2,506
February	3,566	3,290	2,759	2,471	2,522
March		3,293	2,880	2,519	2,516
April		3,321	2,819	2,552	2,502
May		3,364	2,847	2,533	2,482
June		3,396	2,931	2,588	2,439
July		3,461	2,976	2,582	2,407
August		3,505	3,069	2,622	2,380
September		3,523	3,072	2,669	2,370
October		3,536	3,127	2,664	2,305
November		3,548	3,186	2,695	2,357
December		3,533	3,201	2,715	2,387

POLICE DEPARTMENT:

Lieutenant Duiker and Officer O'Hala were recognized by a citizen for going above and beyond the call of duty in helping him and his sister.

A citizen recognized **Sergeant Cuthbert** for going above and beyond when he noticed two other citizens walking down 2410 struggling with large bags of groceries. Sergeant Cuthbert stopped to assist them and was able to get the individuals to their final destination safely.

Officer Clark and Officer Mascarenas were thanked by a citizen whose garage was left open one evening. The officers made contact with him to make him aware and he recognized the officers for a job well done.

Detective Sergeant Johnny "Drew" Reams retired after over 21 years of service with the City.

HUMAN RESOURCES:

The Court Department will be welcoming a new employee on March 14th. Customer Service Clerk **Alexandra Roques** will be promoting to the position of Deputy Court Clerk.

The City is currently accepting applications for the following positions:

Part Time Recreation Aide
Part Time Parts Clerk
Drainage Light Equipment Operator
Streets Light Equipment Operator
Wastewater Maintenance Technician
Water Service Worker
Utilities Superintendent

Pet Adoption Center:

A citizen called the Pet Adoption Center to express her gratitude and admiration for **Animal Services Officer Albert Musgrove**. His quick act of grabbing a dog out of the street after the dog had been hit by a car really moved her. She said she had a dog that had unfortunately gotten out and was hit by a car in the past. She was grateful that Albert did not hesitate to move the dog out of the street and be there for him in the end.

PAC Shelter Manager Shiloh Wester and Adoption Coordinator Rose Ramon were complimented by a citizen about their social media and website usage. The gentleman said he noticed a huge improvement in the past year of the posts, photos, and changes on all platforms. He was very impressed, and he said that he could tell that PAC has really excelled in the utilization of their resources, and that he is extremely proud of the hardworking Staff there. He also dropped off cookies for the Staff!

LIBRARY:

Celebrate the great outdoors all week long at the Library! Enjoy virtual programs, booklists, displays, and more! Families come and go at the **Outdoor and Science Expo on Saturday, March 12th from 9:00 a.m. -1:00 p.m.** The Activities Center and the Library come together to provide a morning of fun both inside and outside of the building. From gardening to butterflies, bring the whole family for garden science, planting fund, and more!

Spring Break is coming, and the **Library with Something Scienc-y** for everyone! Adults, teens, and kids will enjoy a week of science experiments, explorations, and more!

Maker Space Official Opening: Monday, March 14th from 2:00 – 5:00 p.m. – Come together for this afternoon of gears, gadgets, and gizmos. Take a look at our new Maker Space! Explore your imagination as you work on these hands-on come and go activities. Check back all week long from 2-5 for more Maker Space fun

Lego Mania: Monday, March 14th from 2:00 – 5:00 p.m. – Try your hand at building with blocks of all kinds throughout the Library!

Kids' Solar Robots Workshop: Tuesday, March 15th from 2:00 - 4:00 p.m. **REGISTRATION IS REQUIRED!** – Kids ages 8-12 and their families receive a kit and work together to build their own working robot! Space is limited. Call 254-953-5491 to register.

Lava Lamp Craft for Teens and Adults: Tuesday, March 15th from 5:30 – 7:00 p.m. Teens ages 13 and up and adults make their own lava lamps from household materials! All supplies are provided. Just drop in to make your own creation and to take a look at the new Maker Space

Mad Science Show – Wednesday, March 16th at 2:00 p.m. – Mad Science from Austin brings their fascinating science experiments for a high-energy, mind-blowing show! This show is most appropriate for older preschool and school age kids, but everyone is welcome to attend!

Wednesday Maker Madness – Wednesday, March 16th from 2:00 – 5:00 p.m. – Families come and go to explore this new area filled with items for self-guided exploration.

You Make It in the Maker Space – Thursday, March 17th from 2:00 – 5:00 p.m. – Families work together to solve puzzles, make crafts, and see what they can put together with odds and ends from previous Library activities. This is the ultimate repurposing challenge!

String Art in the Maker Space – Friday, March 18th from 2:00 – 4:00 p.m. – School age kids and their families use string in a variety of different ways in the Maker Space!

It’s Something String-y in the Maker Space – Friday, March 18th at 4:00 p.m. – Teens and adults enjoy a Fiber Frenzy in the Maker Space!

String Art in the Maker Space – Friday, March 18th from 2:00 – 4:00 p.m. – School age kids and their families use string in a variety of different ways in the Maker Space!

Learn to make your own rock candy with our **Rock Candy Family Kit!** Drop by the Library to pick up the supplies and instructions that you need to learn a little about chemistry as you make your own rock candy. Supplies are limited, so call 254-953-5491 to make sure kits are still available! Even if you can’t pick up a kit, you can gather materials and follow along with Ms. Lisa and Culinary Science Instructor Shelby Martin as they explain both the science and the steps in a virtual program premiering on the Library’s Facebook at <https://www.facebook.com/harkerheightspubliclibrary> on Thursday, March 17th at 6:00 p.m.

Join the Library on its Facebook page at <https://www.facebook.com/harkerheightspubliclibrary> for **Virtual Programs** every week – including **Spring Break!** Enjoy **Checkers TV literature breaks** on Mondays at 12:00 p.m., **Storytime** on Wednesdays at 10:15 a.m., **Family Times** on Thursdays at 6:30 p.m., and **Guest Readers** on Fridays at 10:15 a.m.!

Read and discuss “**The Guest List**” by **Lucy Cousins** at the **March Book Discussion** meeting on Thursday, March 17th at 6:30 p.m. at the Library and through a virtual meeting! Hailed as a modern Agatha Christie murder mystery, “The Guest List” uncovers secrets on a small island hosting an exclusive wedding. Just e-mail youngblood@harkerheights.gov for an invitation to the virtual meeting!

PARKS AND RECREATION:

ACTIVITIES CENTER

The Activities Center and Library's **Makerspace** will be having our Grand Opening on Monday, March 14th during Spring Break. This is a collaborative work space for the public to learn, explore, and find like-minded people. Resources open to the public and staff include: specialty craft tools, sewing machines, robotics kits, electric keyboard, learning kits, craft supplies, and more. Stay tuned for new STEM-based programs. Donations are being accepted for craft supplies and specialty tools. Contact Activities staff at 254-953-5466 to arrange donation drop-offs.

The Activities Center is extending the **"We Love Our Schools" Donation Drive** that will benefit the KISD H.A.R.P. (Homeless Awareness Response Program). Items will be collected until March 28th and can be dropped off at the Activities Center on 400 Indian Trail or the Recreation Center on 307 Miller's Crossing. Non-perishable food items needed (please no expired foods): Chili, cereal, ravioli, dry milk, pasta sauce, peanut butter, can openers. Additional items needed (sizes accepted youth XS – Adult 3XL): New socks, new underwear, new bras. For more information, call 254-953-5493 or email sgibbs@harkerheights.gov.

The **Spring Community Garage Sale** will be held on Saturday, March 19th from 7:00 a.m. – 5:00 p.m. throughout the City of Harker Heights. Residents are invited to host a garage sale at their homes or are welcomed to shop around the city. Register your garage sale time and address to be listed on the Garage Sale City Map on <https://secure.rec1.com/TX/harker-heights-tx/catalog?filter=c2VhcmNoPTE5NTkyMzc=>. The deadline to register your garage sale for the map is Wednesday, March 9th. Registrations must have a Harker Heights address to be listed on the map. The map will be available on March 16th both online at <https://bit.ly/harkerheightsevents> or pick up one at the Activities Center (400 Indian Trail).

ATHLETICS

The **Winter Youth Soccer** league is ongoing with nearly 500 participants!

Youth Baseball, Softball, and Tee Ball registration is open through March 23rd.

Registration for the **Adult Disc Golf League** held at Purser Park is open now and will close March 7th.

Registration for the first ever **Adult Soccer League** hosted by Harker Heights Parks and Recreation is open now until April 15th.

AQUATICS

Applications for **Aquatics** is open. **Walk-In interviews** will take place from March 14th - 18th between 9:00 a.m. and 4:00 p.m.

SENIOR RECREATION/RECREATION CENTER

Senior citizens are invited to an afternoon of games and pie for **Happy Pi Day: Senior Game Day** on March 14th from 1:00 p.m. – 4:00 p.m. at the Recreation Center, 307 Miller's Crossing. Feel free to join the fun and bring a favorite pie.

Senior **March BINGO** will be on March 17th from 1:00 p.m. – 2:30 p.m. at the Recreation Center, 307 Miller's Crossing.

Join with others for good food and conversation at **Ladies Night Out** on March 17th at 5:00 p.m. at Cracker Barrel Old Country Store in Harker Heights. Each attendee is responsible for purchasing their own supper. Call 254-953-5683 or come to Recreation Center to sign up.

We are excited for our first **Battle of the Courts: Granny Basketball Benefit Game**. Come out and enjoy a fun basketball game between the Granny Basketball team Old Glories against the Harker Heights City Staff on Saturday, March 19th from 1:00 p.m. – 2:30 p.m. at the Recreation Center, 307 Miller's Crossing. The admission is to bring a non-perishable food item for the food drive. Donated admission items will benefit the KISD H.A.R.P. (Homeless Awareness Response Program). There will be door prizes and half time show.

SPECIAL EVENTS

Join the Activities Center on 400 Indian Trail for the **Outdoor & Science Expo** on Saturday, March 12th. This family friendly event will be from 9:00 a.m. – 1:00 p.m. and will offer hands-on activities, outdoor and science education, plant/seed swap, recreation activities, and more! Be sure to bring your extra seeds and transplants to trade with other gardeners. For more details or vendor information, call Kailie Gomez at 254-953-5465 or email kgomez@harkerheights.gov.

The Activities Center is excited to announce the **I Love My Parks Day** volunteer opportunity! Families are invited to come out to the Carl Levin Park Pocket Prairie located at 400 Miller's Crossing on Saturday, March 19th from 9:00 a.m. – 2:00 p.m. to pick up trash and beautify the pocket prairie! For more details, call Kailie Gomez at 254-953-5465 or email kgomez@harkerheights.gov.

Paws in the Park is Saturday, March 26th from 2:00 p.m. – 5:00 p.m. at the Purser Family Park. This free, dog friendly event for all ages will include activities such as an agility course, pet adoptions, contests, pet services and products, and more! Dog friendly vendors with items available for purchase will be in attendance. Please have dogs on a leash outside the dog park fence area.

PARKS

Visit the [Urban Forestry](#) page on the Parks and Rec website for info on the protection, management, and conservation of trees and vegetation in the City of Harker Heights.

PLANNING AND DEVELOPMENT:

CODE ENFORCEMENT SUMMARY February 1 thru February 28, 2022

Violation Type	Quantity	Percentage
Other*	47	47.96%
Outside Storage	24	24.49%
Brush	7	7.14%
Bulk Items	7	7.14%
Tires	3	3.06%
Basketball Goal	2	2.04%
Grass	2	2.04%
Trailer	2	2.04%
Fencing	1	1.02%
Skirting	1	1.02%
Trash	1	1.02%
Tree limbs	1	1.02%
Boat	0	0.00%
Building Inspection	0	0.00%
Junk Vehicle	0	0.00%
Rubbish & Trash Containers	0	0.00%
Total	98	100.00%

*For Fiscal Year 21-22 the category "Other" includes the following: Stormwater Contamination; Illegal Dumping; Storage Containers; Lack of Permit for Work; Façade Maintenance; Heavy Vehicles; Parking on the Grass; & Unpermitted Use of Property

ECONOMIC DEVELOPMENT REPORT

FEBRUARY 2022 DEVELOPMENT ACTIVITY REPORT

COMMERCIAL DEVELOPMENT

The City issued **zero (0)** commercial construction permit within the month of February.

To date (February 28, 2022) the City has issued a total of one (1) commercial permit totaling \$132,000.00 in project valuation for calendar year 2022.

RESIDENTIAL DEVELOPMENT

The City has issued a total of **one (1)** permit for single-family residential construction within the month of February

- 1 Single Family Permit in Lakeside Hills Section 2

The City has issued a total of **two (2)** permits for two-family (duplex) residential construction within the month of February.

- 2 Duplexes within the North Side – Clore Rd.

To date (February 28, 2022) the City has issued a total of eight (8) residential permits in calendar year 2022; four (4) single-family permits, four (4) two-family permits, and zero (0) multi-family permits.

As of February 28, 2022, the estimated population for the City of Harker Heights is **34,404** residents. According to the US Census, the population as of April 1, 2020, was 33,097 residents. Since that time, we have added 440 new water accounts with an average household size of 2.97.

BOARDS & COMMISSIONS ANNOUNCEMENTS:

The City of Harker Heights Arts Commission will be meeting at the Library on Wednesday, March 9th at 6:30 p.m. This is an open meeting, and anyone who is interested is welcome to attend.