

FEE SCHEDULE EFFECTIVE OCTOBER 1, 2024

Residential Water Rate	
Base Rate - Inside City Limits	\$12.75
Rate per 1,000 gallons usage - Inside City Limits	\$3.98
Sewer Water Rate	
Base Rate up to 3,000 gallons - Inside City Limits	\$22.97
Rate 3,000 to 10,000 gallons - Inside City Limits	\$3.85
Drainage Base Rate	
Residential Property	\$6.00
Duplex Residents	\$2.88
Fourplex Residents	\$2.57
Trash Rate	
Residential	\$20.03
Extra Trash Cart	\$5.61
Commercial	\$22.41
Extra Trash Cart	\$5.61
Trash Cart Replacement	\$70.00
Drop Site Fee	\$2.00
Service Charges	
Service Request (After-Hours) - Services include turn on/off at the customer's request, checking for a leak per customer request, and sewer blockages on the customer's side.	\$50.00 Per trip
1st Delinquent (Late) Fee - Assessed if payment is not made by the first due date of the bill.	\$5.00 Each month late
2nd Delinquent (Late) Fee - Assessed if payment is not made by the 2nd due date/disconnection date.	\$20.00 Each month late
Reconnect Fee - Applied when delinquent payment is made, and services are reinstated.	\$25.00 Each occurrence
Water Turn on - Second Trip Fee	\$25.00 Each occurrence
Reread Request:	
Original Read is incorrect	No Charge
Original Read is correct	\$10.00 Each request
Credit Card Draft Processing Fee	\$2.00 Per month
Online Bill Pay Processing Fee	\$2.00 Per bill payment
Transfer of Water Services - Transfers are within two weeks of disconnecting a current occupied address.	\$15.00 Each
Payment Refund Processing Fee - Charged for payments by Credit/Debit card, Check/E-Check and ACH drafts.	\$5.00 Each request
Return Fee for all returned Checks, returned ACH drafts, and Credit Card chargebacks (returns).	\$30.00 Each occurrence
Credit Card Transaction Dispute Fee	As determined by the credit card merchant.

Billing dates are set by zone and cannot be changed. The billing dates according to the zones are as follows:

Zone 1 bills are mailed out on the 1st Friday of each month and due by the 3rd Friday of each month.

Zone 2 bills are mailed out on the 2nd Friday of each month and due by the 4th Friday of each month.

Zone 3 bills are mailed out on the 3rd Friday of each month and due by the 1st Friday of each month*.

*Exception: If there are five Fridays in a month, your due date will be the first business day of the following month.

Zone 4 bills are mailed out on the 4th Friday of each month and due by the 2nd Friday of each month.

An additional two-week grace period (referred to as your second due date) is given to avoid disruption.